User Manual
Blizzard

Revision 06.91

December, 2022

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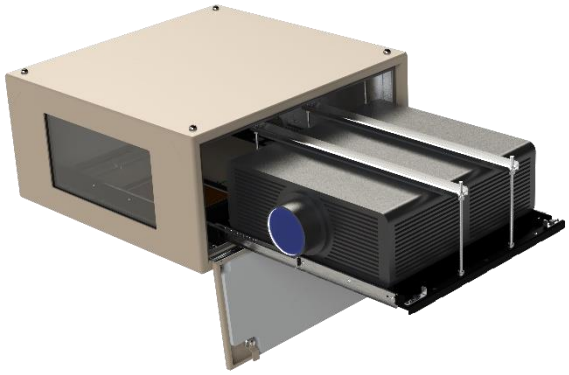

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Approvals – Europe

CERTIFICATE AND DECLARATION OF CONFORMITY

FOR CE MARKING

Tempest Lighting, Inc.

11845 Wicks Street, Sun Valley, CA 91352, USA

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www.tempest.biz

Tempest Lighting, Inc. declares that their

Blizzard Projector Enclosure Series 52.xxx.xx

complies with the Essential Requirements of the following EU Directives:

Low Voltage Directive 2014/35/EU	Test Report 60065-6500-01-14
Electromagnetic Compatibility Directive 2014/30/EU	Test Report 61000-6500-03-14

and further conforms with the following EU Harmonized Standards:

EN 60065 : 2014/AC:2016	Test Report 60065-6500-01-16
EN 60529:1991/AC:2016-12	Test Report 60529-6500-02-16
EN 61000-6-3:2007+A1:2011	Test Report 61000-6500-03-14
EN61000-6-1:2007	Test Report 61000-6500-03-14
EN55015:2019/A11:2020	Test Report 61000-6500-03-14

Dated: 21st September 2020

Position of signatory: President

Name of Signatory: Tim Burnham

Signed below:

on behalf of Tempest Lighting, Inc.

. . . . . .

Approvals – China

强制性认证目录外产品确认书
Confirmation Letter for Products
Outside the Scope of China Compulsory Certificate

Ref. No: CL-TEMPEST-160818-1

申请人: Applicant: Tempest Lighting Inc.	地址: Address: 11845 Wicks St., Los Angeles,CA 91352 United States	
生产厂名称: Factory: Tempest Lighting, Inc.	地址: Address: 11845 Wicks St., Los Angeles, CA 91352, USA	
产品名称: Product Name: 投影仪外壳, 灯具外壳 Projector Enclosures Moving Light Enclosures Lighting Enclosures	型号: Model: 18xx.IN, 19xx.IN, 2xxx.IN,66xx.IN, 52.xxx.IN, 53.xxx.IN, 54.xxx.IN, 55.xxx.IN, 56.xxx.IN	商标: Trademark: Tornado, Twister, Thunder, Blizzard, Whispr, Typhoon, Cyclone, Tacit
产品标准: Standard: /		HS code: 9405.99.0000
产品描述(包括使用场所) Product Description (utilization of product) : Enclosures for high-powered luminaires and video projectors for outdoor use and indoor noise attenuation. For professional use only. 产品为用于户外和室内噪声衰减大功率灯具和视频投影仪的外壳。仅供专业使用。		
确认意见 Conclusion: According to the product description, the models above are out of CCC scope. 基于产品描述，如上型号的产品在中国强制性产品目录之外。 本确认书的有效期至: August 18th , 2017 Validity Period 日期: August 18th , 2016 Issue date:		

Introduction

Thank you for purchasing a Tempest enclosure! We have worked hard to provide you with the very best product available for its purpose, and we shall continue to do everything possible to ensure that it works well for you for many years to come.

Please read this manual before starting work!

In the event of difficulty, please contact your Tempest reseller or Tempest direct:

info@tempest.biz

+1 818 787 8984

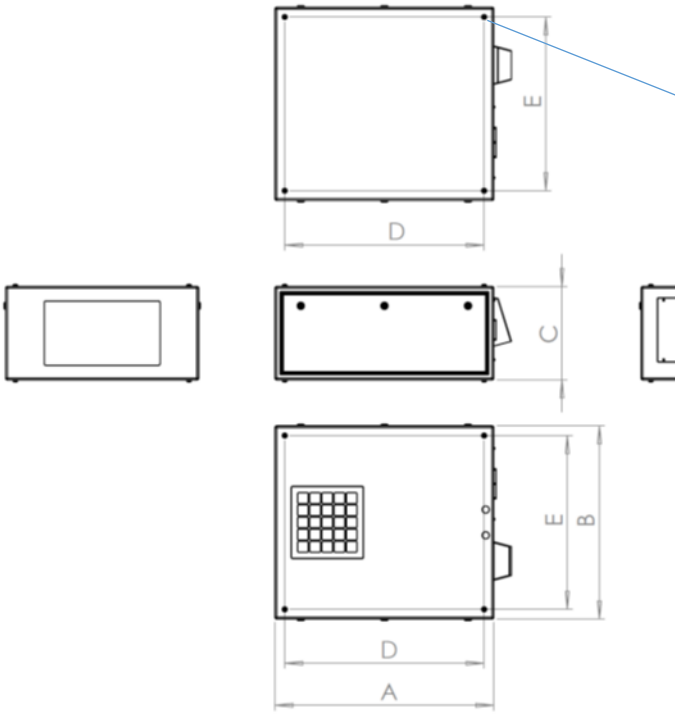
We will do everything we can to help you get the very best results from your Tempest enclosure.

IMPORTANT: Safety Advisories

- All installation and rigging work done must where applicable be designed and built in accordance with norms and standards of the local authority having jurisdiction of the installation site. It is the responsibility of the installer to obtain such approvals as may be required to achieve full compliance.
- All electrical work must be carried out by a suitably licensed electrical contractor in full compliance with local electrical standards.
- Lifting: some enclosures and the equipment inside them may be heavy. Use properly rated lifting equipment where appropriate and never attempt to carry out work with fewer than the number of workers needed to lift safely.
- It is the responsibility of the installer to ensure that all local building, safety and electrical codes are strictly adhered to in the installation of this enclosure. Tempest Lighting, Inc., its employees and agents are in no way responsible for damage arising from failure to follow either the instructions in this manual or building, safety and electrical codes prevailing at the installation location.
- Do not attempt to install or operate the enclosure before fully reading and understanding this manual
- Never allow anyone who has not read this manual to open the enclosure or perform maintenance on the projector within.
- Never leave the enclosure unattended when open.
- Always make sure all bolts and latches are tight and safety locks are in place after performing any form of maintenance on the unit.
- Do not open any electrical boxes until power has been shut off to all supply lines to the enclosure (including the one powering the projector).
- Do not open the enclosure in wet weather.

Installation

Dimensions, Rigging Points, and Maximum Projector Dimensions/Power



Rigging Points:

M10-1.5 threaded holes at each corner, top and bottom.

Note: 8 x M10x40 stainless steel bolts supplied

Note: Be sure to allow for the length of the lens and for connectors, cables and cable bend radii when calculating dimensions

Blizzard	A in	A mm	B in	B mm	C in	Cmm	D in	D mm	E in	E mm	W lb	W kg
52.050L	29	737	28	711	13.5	343	27	686	26	660	59	27
52.050P	29	737	17	432	27	686	27	686	15	381	64	29
52.100L	34	864	30	762	14.5	368	32	813	28	711	85	39
52.100P	34	864	17	432	29	737	32	813	15	381	95	43
52.125L	34	864	34	864	14.5	368	32	813	32	813	94	43
52.125P	34	864	17	432	31	787	32	813	15	381	104	47
52.150L	42	1,067	30	762	16.5	419	40	1,016	28	711	106	48
52.150P	42	1,067	19	483	31	787	40	1,016	17	432	118	54

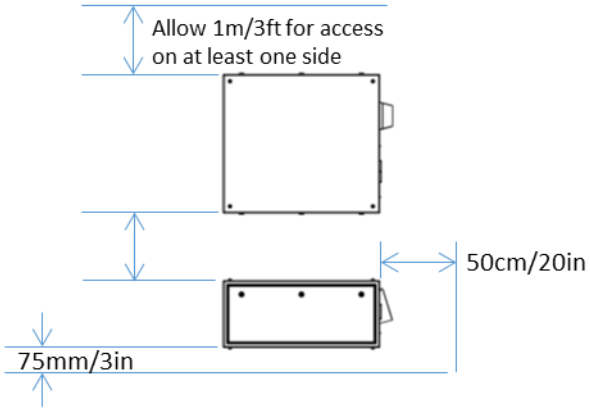
Note: For UST versions, please consult factory

Projector Maximum Dimensions & Power

Projector Maximum Dimensions/Power							
Blizzard	L in	W in	H in	L mm	W mm	H mm	Watts
52.050L	22	22.5	9	559	572	229	800
52.050P	22	22.5	9	559	572	229	800
52.100L	27	24.5	10	686	622	254	1,250
52.100P	27	24.5	10	686	622	254	1,250
52.125L	27	28.5	10	686	724	254	1,250
52.125P	27	28.5	10	686	724	254	1,250
52.150L	35	24.5	12	889	622	305	1,800
52.150P	35	24.5	12	889	622	305	1,800

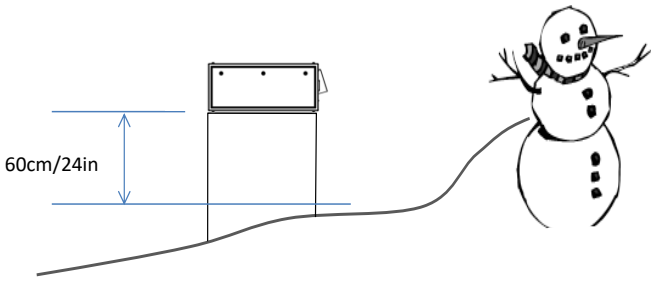
Air Clearance

Observe the minimum clearances shown around your enclosure



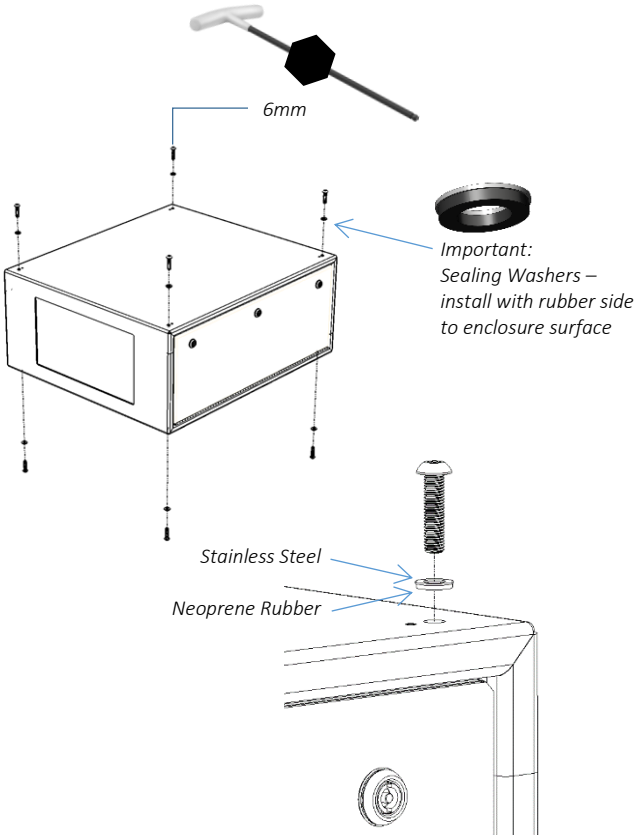
Snow Clearance

In areas where snow is likely, make sure the base of the enclosure is at least 24” [60cm] above highest potential snow drift level.



Mounting Bolts

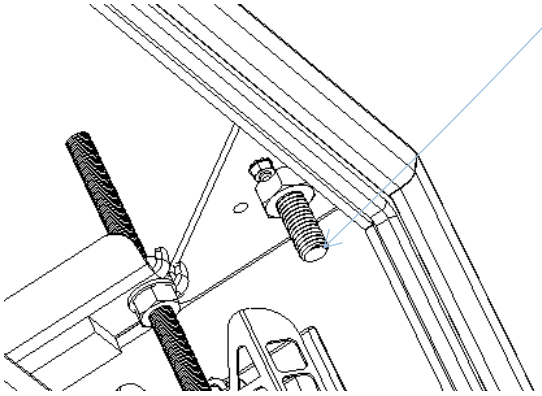
- Each Enclosure must be mounted with FOUR points.
- All mountings must be made using the four M10 threaded holes on the top or bottom of the enclosure.
- Use a 6mm hex key to secure the M10 socket cap screws provided.
- Tempest Lighting recommends the use of stainless steel mounting hardware.
- Make sure the inlet filter has at least 75mm/3in clearance below.



IMPORTANT SAFETY NOTICES

Installer must ensure that all mounting points are secure and conform to local safety regulations. Tempest Lighting Inc. accepts no responsibility for damage or injury arising from inappropriate or unsafe installation.

Check that the tip of each mounting bolt is clearly visible below the nut welded to the internal mounting plates. If the bolt thread is not visible, remove and replace with a longer bolt.

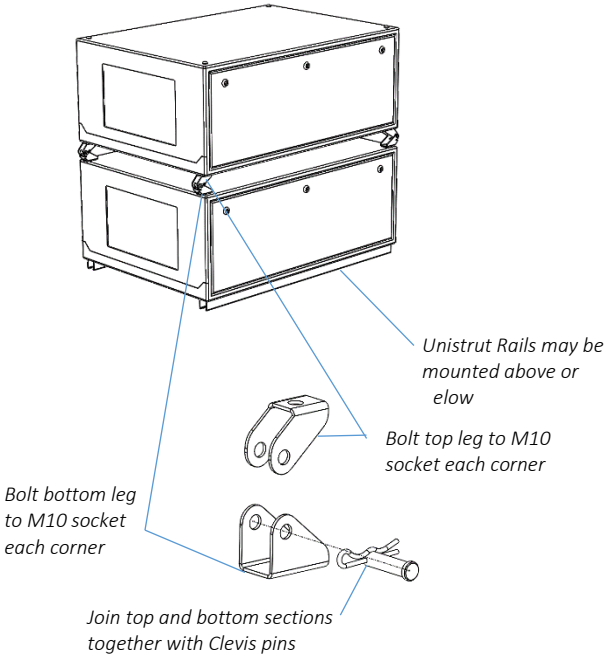


Mounting Options – Stacking Kit

Blizzard G4 may be stacked up to four units high, using the 52.SK stacking Kit. You will need the total number of Blizzards to be stacked, minus one stacking kit(s).

Note: Blizzards must be of the same model to stack in this way.

52.SK Stacking Kit (set of four, for one enclosure)



Mounting Options – Unistrut Kit

If mounting positions for the corner bolts are not convenient, use the Unistrut Kit (52.UR.050/100/150) to add two Unistrut rails and Unistrut spring nuts.

Using the spring nuts, the enclosure may now be attached at any point along the Unistrut rails.

Note that the Unistrut Rail kit is required for use of Blizzard enclosures with the Cyclovator tilt kit.

Mounting Options – Cyclovator

Cyclovator allows you to mount up to two Blizzard 100 or 150 enclosures and tilt them up to 60 degrees either up (mapping up onto a building or down from a rooftop).

When enclosures are tilted more than about 30 degrees up or down, use an inlet filter cowl to protect the filter from rainfall.

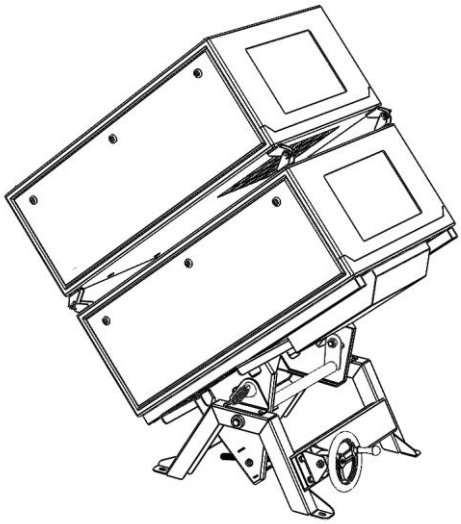
55.C2 Cyclovator

52.UR.xxx Unistrut Rail Kit (required)

52.SK Blizzard Stacking Kit (only required to stack two Blizzards)

52.IC.xx Inlet Cowl

Note that the Unistrut Rail kit is required for use of Blizzard enclosures with the Cyclovator tilt kit.



Mounting Options – Angle Mount Kit

Use the Angle Mount Kit with any Blizzard portrait or landscape enclosure, for a permanent tilt angle between 15 - 55°. The illustration here shows the Blizzard mounted in a low position, projecting up, but the kit may also be used in a high position, with the enclosure reversed to project downwards, for example off the top of a building.

52.AM.050 Angle Mount kit for Blizzard 050.L or .P

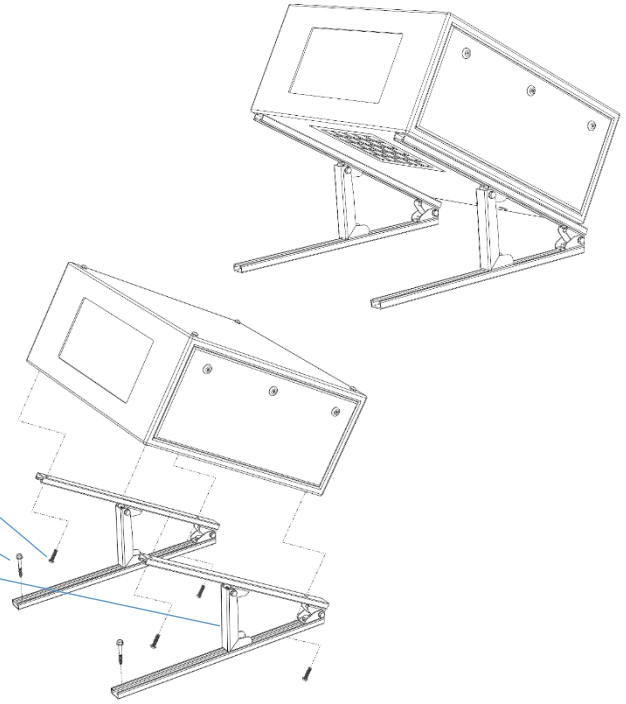
52.AM.100 Angle Mount kit for Blizzard 100/125.L or .P

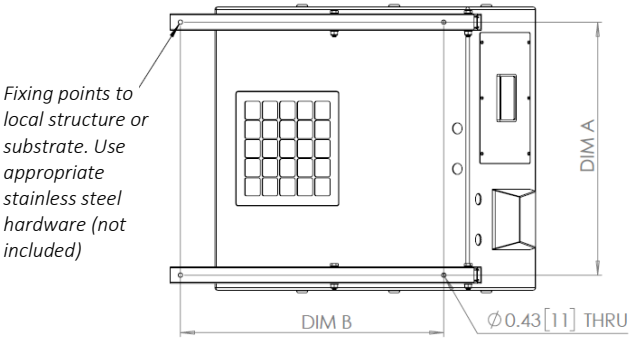
52.AM.150 Angle Mount kit for Blizzard 150.L or .P

The kit comprises two sets of hinged stainless steel Unistrut supports. The top struts attach to the enclosure using the supplied M10 screws (use a 6mm hex key).

Attach the bottom members to the structure/substrate using appropriate stainless steel hardware (not included).

Simply slide the front supports along the Unistrut rails to adjust the tilt angle. Lock using a 19mm box wrench.





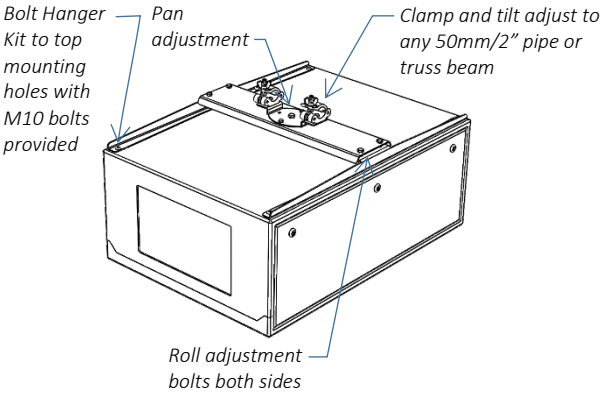
Enclosure	DIM A in/mm	DIM B in/mm
52.050.L	26/660	27/686
52.050.P	14/357	27/686
52.100.L	28/711	32/813
52.100.P	14/357	32/813
52.125.L	32/813	32/813
52.125.P	14/357	32/813
52.150.L	28/711	40/1016
52.150.P	16/406	40/1016

Mounting Options – Horizontal Pole Hanger Kit

Use the Truss Hanger kit to hang any Blizzard enclosure from a truss or horizontal pipe up to 50mm (2in) diameter.

Hanger kits allow XYZ 360° pan, 30° tilt, and 5° roll adjustment.

52.XH.050L	Truss XYZ Kit, Blizzard 050 Landscape
52.XH.050P	Truss XYZ Kit, Blizzard 050 Portrait
52.XH.100L	Truss XYZ Kit, Blizzard 100 Landscape
52.XH.100P	Truss XYZ Kit, Blizzard 100 Portrait
52.XH.150	Truss XYZ Kit, Blizzard 150
52.XH.150P	Truss XYZ Kit, Blizzard 150 Portrait



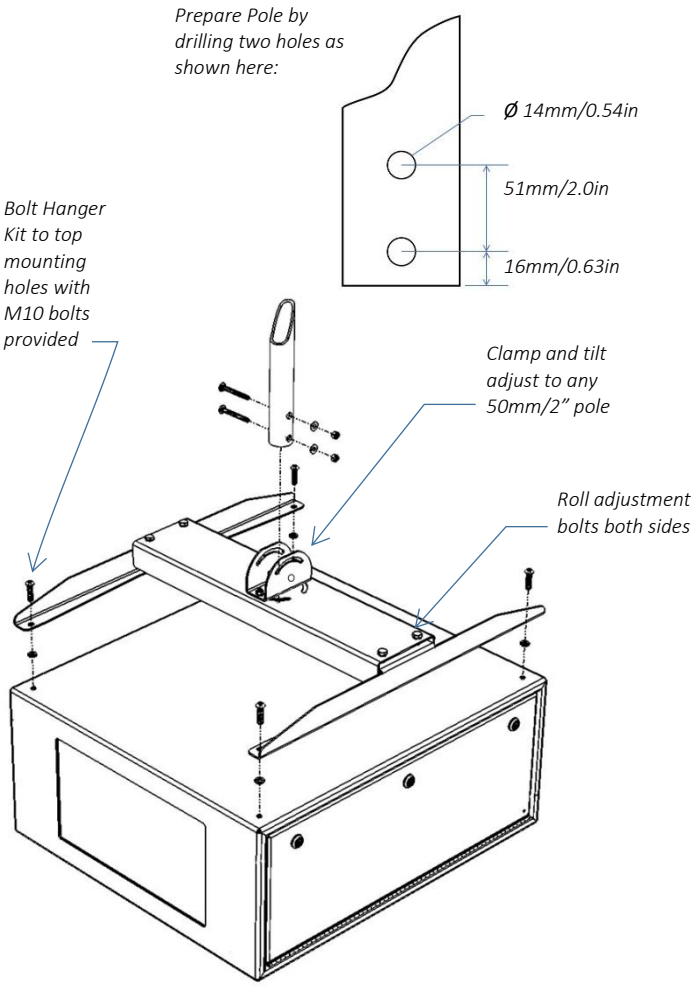
Mounting Options – Vertical Pole Hanger Kit

Use the Pole Hanger kit to hang any Blizzard 050 or 100 enclosure from a vertical pipe up to 50mm (2in) diameter.

We do NOT recommend hanging Blizzard 125-150 models from a single vertical pole, due to size and weight considerations. Use two vertical poles, join with a horizontal pipe, and use the Horizontal Pole Hanger kit above.

Hanger kits allow XYZ 360° pan, 30° tilt, and 5° roll adjustment.

52.XV.050L Landscape	Vertical Pole XYZ Kit, Blizzard 050
52.XV.050P Portrait	Vertical Pole XYZ Kit, Blizzard 050
52.XV.100L Landscape	Vertical Pole XYZ Kit, Blizzard 100
52.XV.100P Portrait	Vertical Pole XYZ Kit, Blizzard 100
52.XV.150	Vertical Pole XYZ Kit, Blizzard 150
52.XV.150P Portrait	Vertical Pole XYZ Kit, Blizzard 150



Mounting Options – Desert Filter Baffle

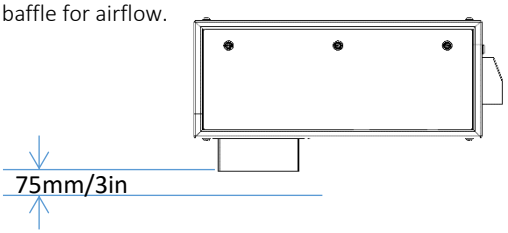
Use this Baffle to prevent filter damage from wind-blown sand and dust particles. If these hit the filter at speed they can quickly 'sand-blast' their way through it and allow fine particles to enter the enclosure.

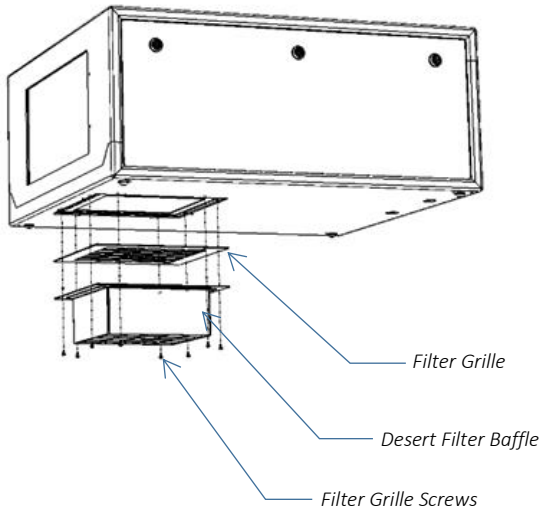
51.DFB.11	Blizzard 52.050.L.xx/52.100.L.xx
51.DFB.15	Blizzard 52.150.L.xx

For other Blizzard models, consult factory.

Remove the Filter Grille screws, insert baffle below Grille, and replace.

Make sure there is at least 75mm [3in] clear below the filter baffle for airflow.





Wiring the Enclosure

Power Wiring

SAFETY NOTICE:

All electrical wiring and termination MUST be carried out by a suitably qualified and/or licensed professional, in accordance with electrical and safety norms applicable in the jurisdiction of the installation. Tempest, its employees and representatives will not be liable for any damage arising from failure to observe this requirement.

Electrical Standards

Important:

Enclosure model numbers ending **.US** are for use in countries using US and Japanese style electrical systems:

100-120VAC 50/60Hz

Enclosure model numbers ending **.IN** are for use in countries using European style electrical systems:

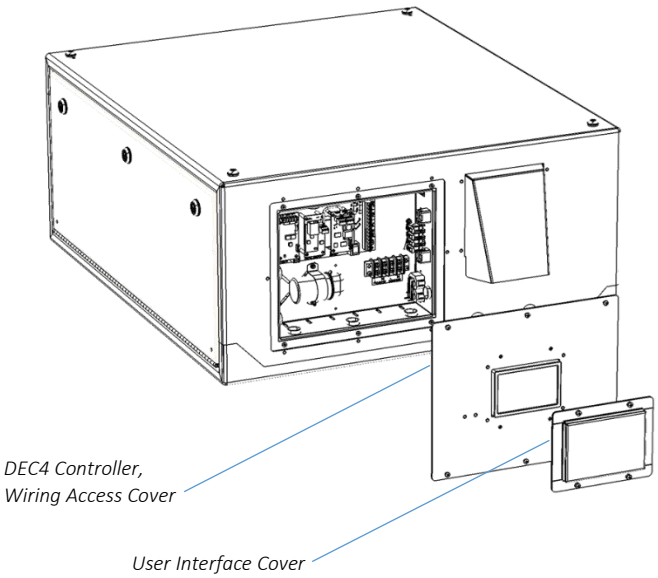
200-230VAC 50/60Hz

Note:

(1) Heaters and fans are rated 115V or 230V, dependent on electrical standard.
(2) Electronics are autosensing for any voltage 90-265VAC, 50/60Hz

Wiring Access

Remove the DEC4 Controller cover



Identify the following parts:

(for clarity, internal wiring is not shown)

DEC4 Motherboard

RS485 Comms Board

Ethernet Board (optional)

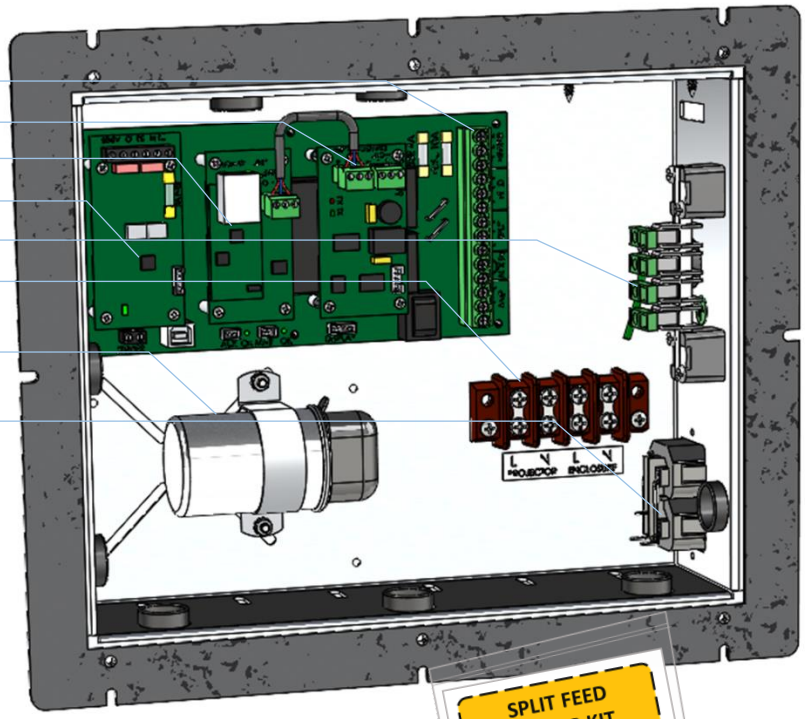
Fan Control Board

Earth/Ground Terminals

AC Terminal Block

Exhaust Fan Capacitor (positive pressure option only)

Duplex C13 Power Outlets – use for projector and aux equipment.



Note:

Your Blizzard enclosure comes with rewireable C14 plugs to fit these power outlets.

IMPORTANT:

You MUST connect projector power to the C13 outlet. If this is not done, the controller will not sense projector function and the projector will quickly overheat.

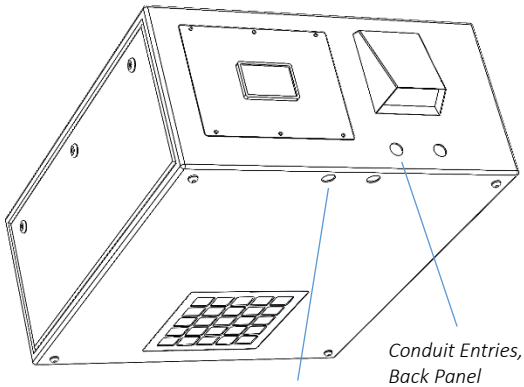
The Split Feed Wiring Kit is packed inside the wiring compartment – not needed for single feed connection.

Conduit Entries

Two alternate sets of conduit entry knockouts are provided, on the back and underside of the enclosure.

- Knockouts are sized for PG21 (US ¾") conduit or cable glands.
- Use one for power and the other for signal cables.
- DO NOT run power and signal cables through the same conduit.

Press firmly on the knockout with a screwdriver to bend it back into the enclosure



Conduit Entries, Back Panel

Conduit Entries, Underside

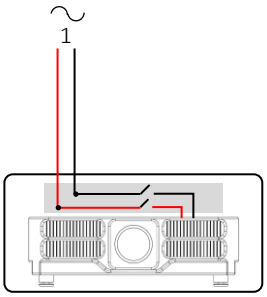
Use outdoor-rated conduit and conduit fittings, in compliance with electrical norms applicable at the installation location.

For service safety, install an isolator switch close to the enclosure, compliant with local electrical norms.

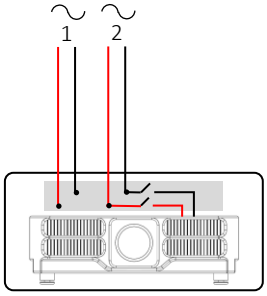
One or Two Power Circuits?

Tempest enclosures may be wired on single or double circuit supplies. On a single feed, both enclosure and projector are permanently on. With a split (double) feed supply, you can switch off the projector when not in use, while the enclosure continues to protect it 24/7.

Tip: most people use single feed.



Single Feed



Split Feed

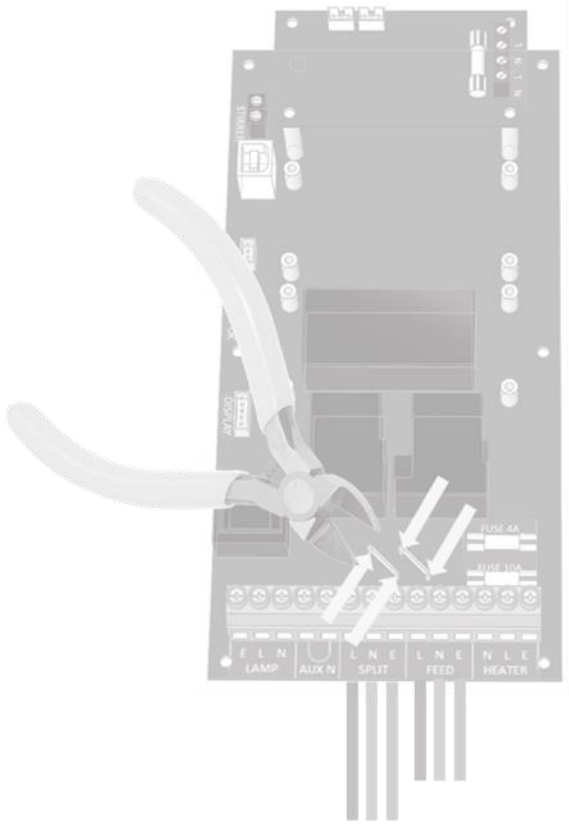
Single Feed

- Enclosure and projector are permanently on.
- Enclosure and Projector must be rated for the same voltage.
- Supply must be rated for projector current plus 150 watts.
- Supply must be permanently ON.

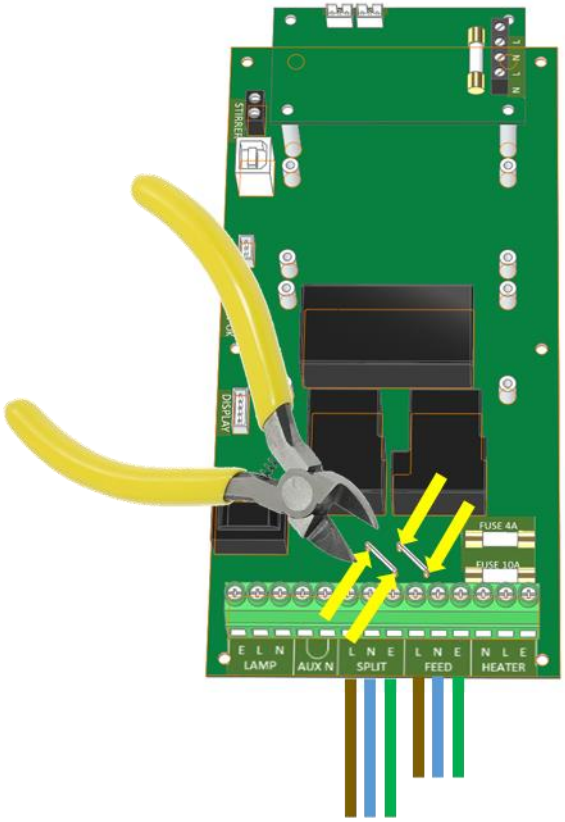
Split feed

- Enclosure power must be permanently ON.
- Projector power may be switched off.
- Enclosure power must be rated for 650 watts.
- Projector power must be rated for the projector (see projector manual).
- Projector and enclosure power must be same voltage.

For **single feed** wiring, **no modification** to the DEC4 Controller motherboard is needed.



IMPORTANT:
For **split feed** wiring, use a side cutter to cut both AC links at both ends:



Single Feed Power Termination

- Connect Earth/Ground wire to Ground Terminal
- Connect Live and Neutral to the terminals marked L and N ENCLOSURE
- **IMPORTANT: Use only copper wire, rated to comply with local electrical codes. Terminal Screw Torque Setting 0.5Nm/4.5in lb.**

SEE DIAGRAMS ON FOLLOWING PAGES

Split Feed Power Termination

- **STOP!** Did you cut the power links? See above.
- Connect Earth/Ground wire to Ground Terminal
- Connect Enclosure feed to the terminals marked L and N ENCLOSURE
- Connect Projector feed to the terminals marked L and N PROJECTOR
- Open the Split Feed Wiring Kit – it contains two short cables to link the PROJECTOR supply terminals to the DEC SPLIT terminals:

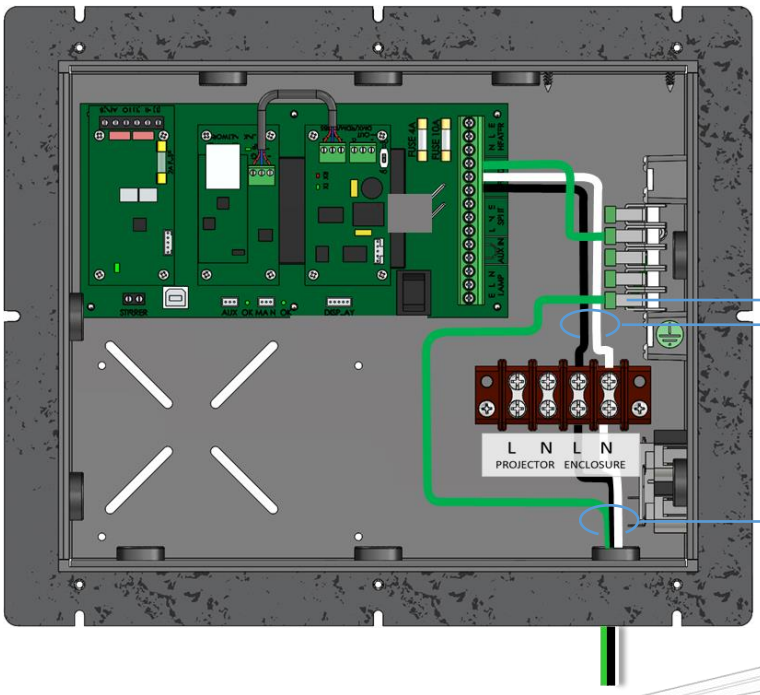
Spades – connect to supply terminal block

Ferrules – connect to DEC Terminals

- Connect Split feed wires provided between L and N PROJECTOR and motherboard L and N SPLIT terminals
- **IMPORTANT: Use only copper wire, rated to comply with local electrical codes. Terminal Screw Torque Setting 0.5Nm/4.5in lb.**

SEE DIAGRAMS ON FOLLOWING PAGES

North America 120V, Japan 100V Single Feed



Single Feed

100-125VAC Single-Phase (L + N)

Fuse/Circuit breaker rating: Projector power plus 200W (Max 20A)

Protective Earth (ground)

Supply Ground Terminal

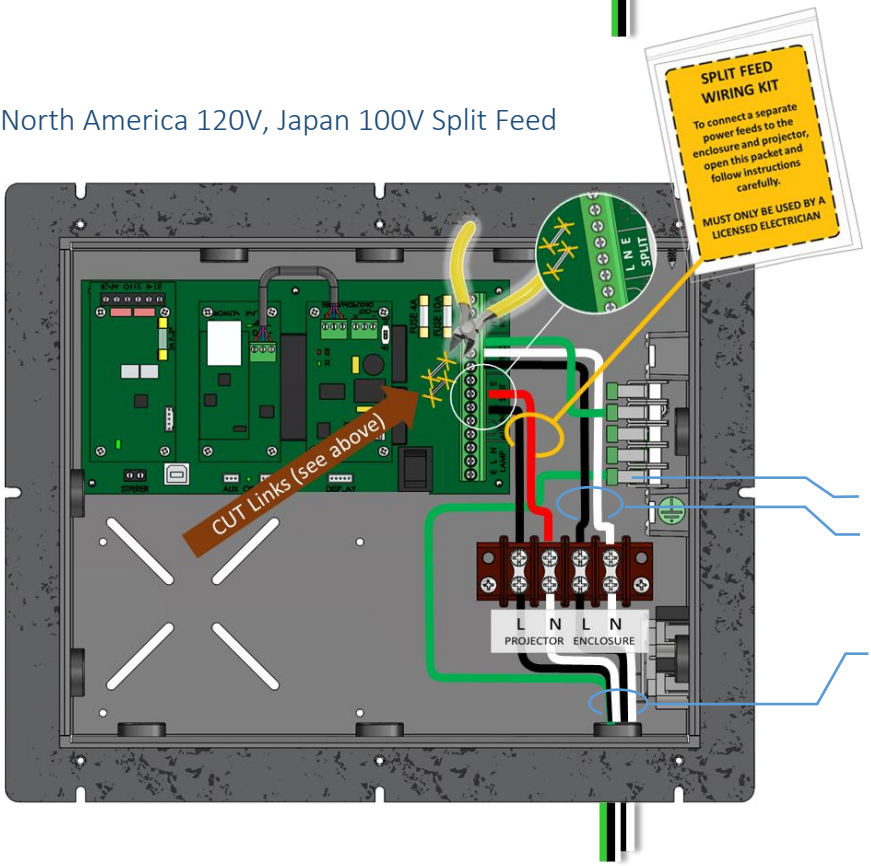
Factory Installed feeds

User-installed Supply wiring

IMPORTANT: Use only copper wire, rated to comply with local electrical codes. Terminal Screw Torque Setting 0.5Nm/4.5in lb.

(for clarity, internal wiring not shown)

North America 120V, Japan 100V Split Feed



Split Feed

Enclosure: 5A 100-125VAC Single-Phase (L + N)

Protective Earth (ground)

Projector: 100-125VAC Single-Phase (L + N)

Fuse/Circuit breaker rating: Max 20A

Supply Ground Terminal

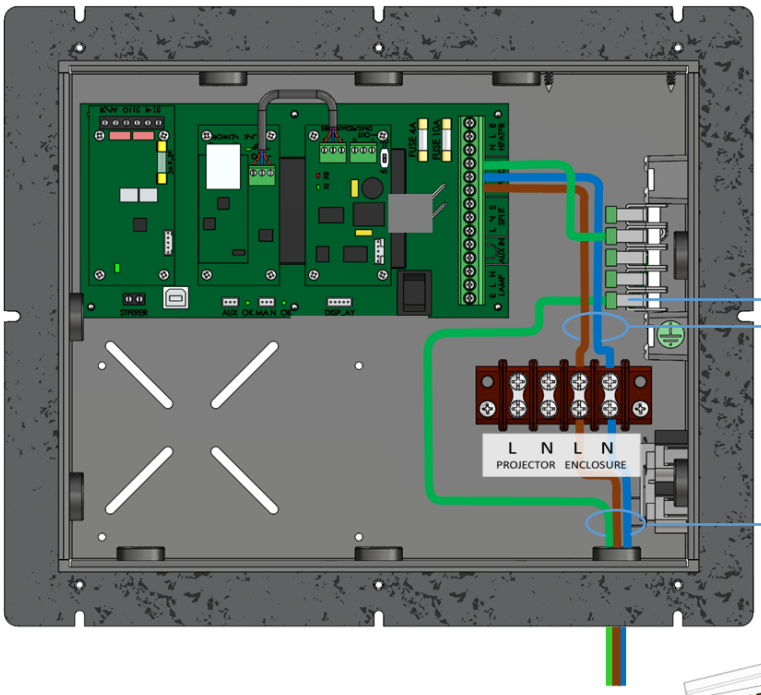
Factory Installed feeds

User-installed Supply wiring

IMPORTANT: Use only copper wire, rated to comply with local electrical codes. Terminal Screw Torque Setting 0.5Nm/4.5in lb.

(for clarity, internal wiring not shown)

International, 230V Single Feed



Single Feed

230VAC Single-Phase (L + N)

Fuse/Circuit breaker rating: Projector power plus 200W (Max 20A)

Protective Earth (ground)

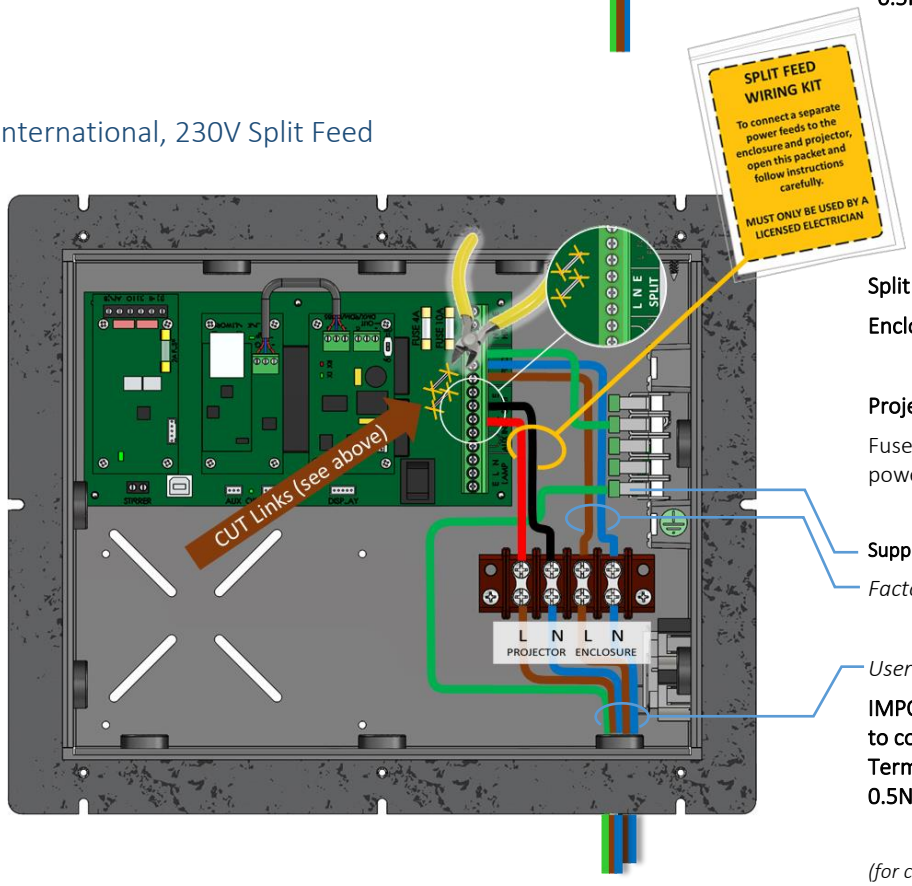
Supply Ground Terminal

Factory Installed feeds

User-installed Supply wiring

IMPORTANT: Use only copper wire, rated to comply with local electrical codes. Terminal Screw Torque Setting 0.5Nm/4.5in lb.

International, 230V Split Feed



Split Feed

Enclosure: 3A 230VAC Single-Phase (L + N)
Protective Earth (ground)

Projector: 230VAC Single-Phase (L + N)

Fuse/Circuit breaker rating: Projector power plus 200W (Max 20A)

Supply Ground Terminal

Factory Installed feeds

User-installed Supply wiring

IMPORTANT: Use only copper wire, rated to comply with local electrical codes. Terminal Screw Torque Setting 0.5Nm/4.5in lb.

(for clarity, internal wiring not shown)

Remote Monitoring Connections

Tempest enclosures optionally support two types of remote monitoring:

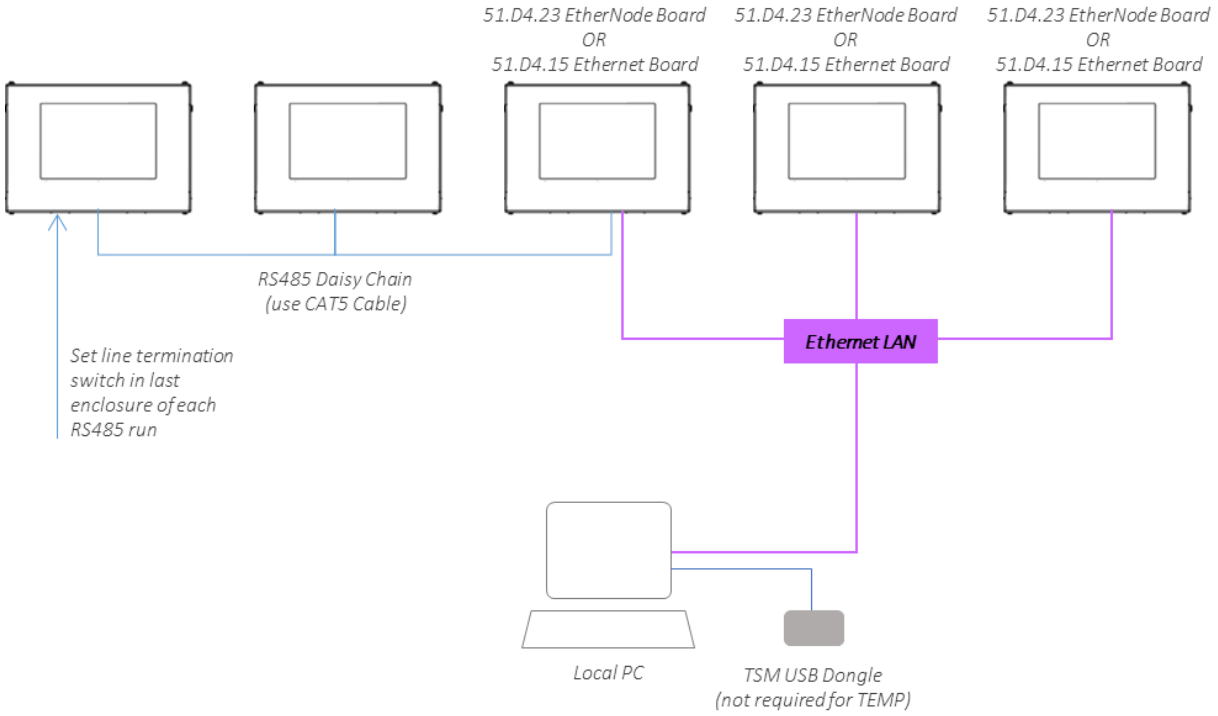
1. **Tempest System Manager (TSM)** – a dedicated network manager, with monitoring, system configuration and firmware upgrade capability over Ethernet.

   Requires 51.D4.23 EtherNode board in at least one enclosure

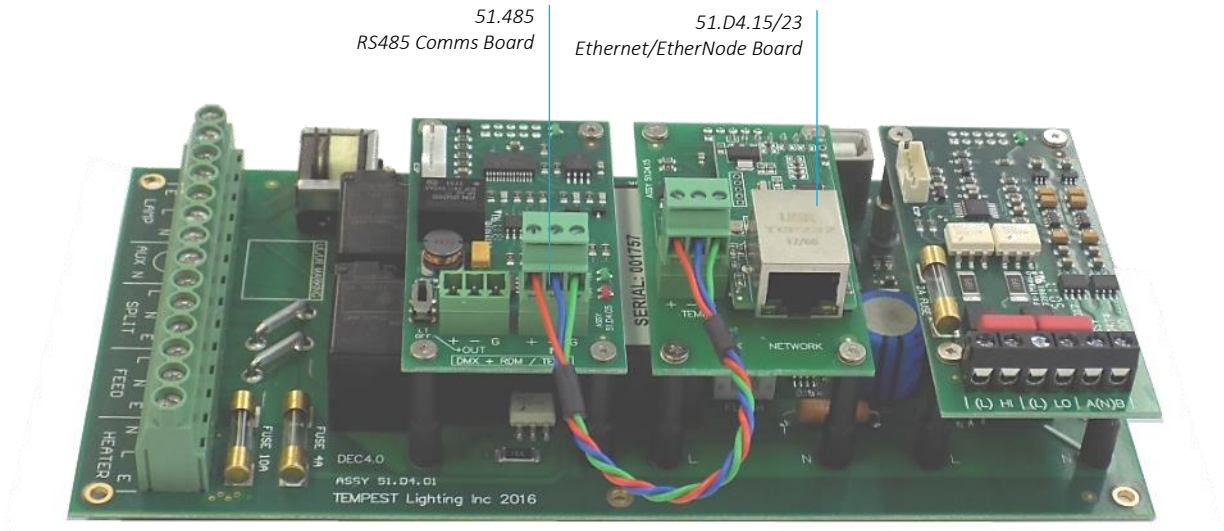
2. **Tempest Enclosure Management Protocol (TEMP)** – a simple protocol for use by system integrators wishing to monitor Tempest enclosures from their own show control network.

   Requires 51.D4.15 Ethernet board in at least one enclosure

The system topology is the same for both methods:



DEC4 Ethernet Adapters – 51.D4.15, 51.D4.23



As a default, DEC4 communicates using DMX512 and RDM, over RS485.

With the addition of either Ethernet board, any DEC4 – or any group of DEC4 boards connected using RS485 – may be connected to an Ethernet network – see above.

51.D4.15 Default Configuration

The bridge module is supplied in DHCP TCP port server configuration, with all traffic on port 3308. These settings may be changed with a web browser on port 80 at the DHCP assigned address. Login to the home page using 'admin' for user name as password.

The bridges may be discovered with a UDP broadcast on port 1500 and a payload of

(Hex) 30 31 32 33 34 35 36 37 38 39 30 31 32 33 34 35 36 37 38 39

30 31 32 33 34 35 36 37 38 39 30 31 32 33 34 35 36 37 38 39

The bridge will respond from its DHCP address

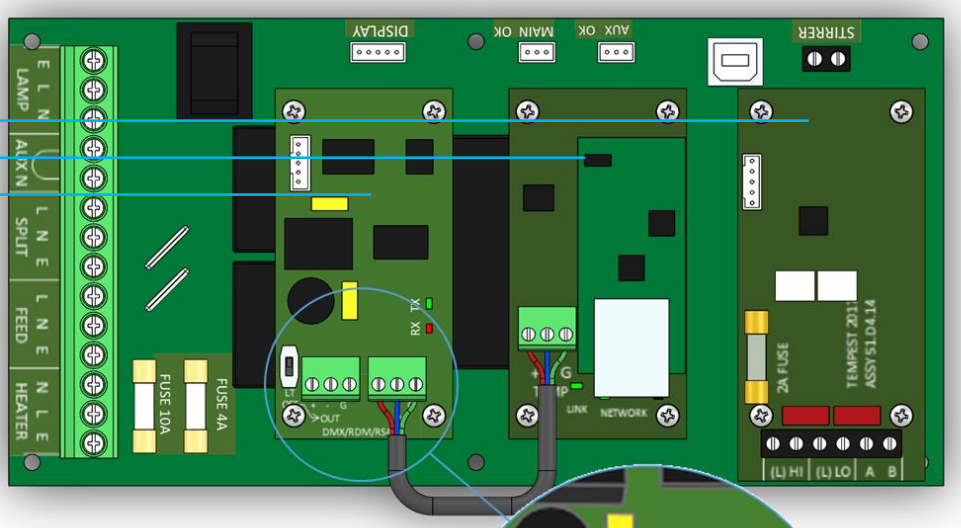
51.D4.15 Additional Support

The network IP is developed by Jinan USR, more details and software configuration utilities may be found by visiting their web site at https://www.pusr.com

RS485 (DMX/RDM) Cable Terminations

DEC4 System Control Board, with three typical Daughter Boards:

1. *AC Fan Controller*
2. *Ethernet Bridge*
3. *RS485 Comms*



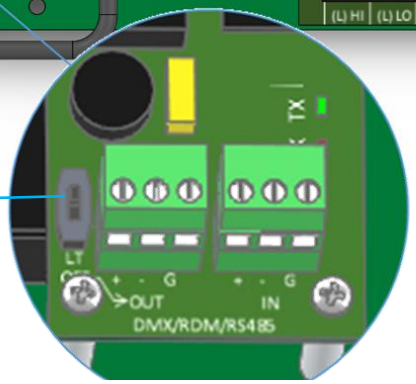
Loop a shielded twisted pair cable (eg Belden 9841, though many people now use a CAT5e cable) from the control/monitoring point, around all enclosures.

Maximum total cable length is 1,200M (4,000ft). For longer runs and wildly distributed systems, use a DMX/RDM splitter (make sure that it supports RDM) and multiple cable runs.

Use the termination switch to terminate each RS485 cable run at the last enclosure on each run.

RS485 Line Termination (LT) Switch:

TERMINATED



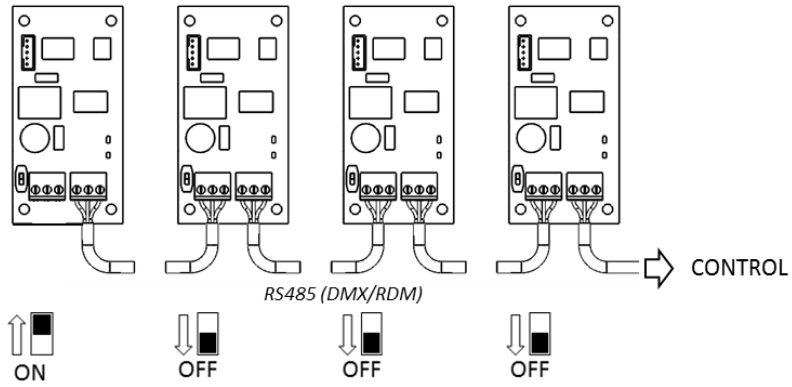
Data + Data - Common Data + Data - Common

DATA OUT **DATA IN**

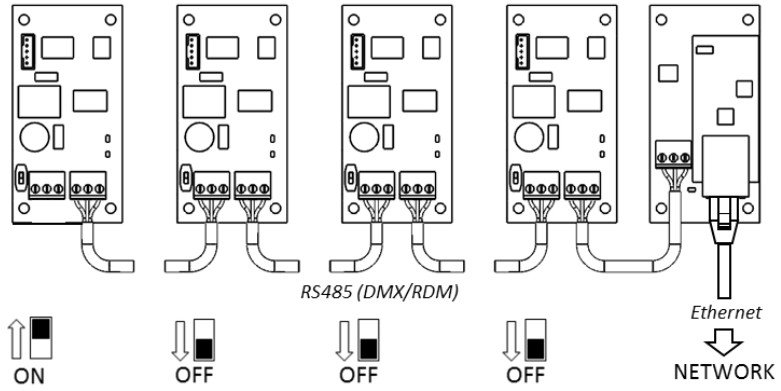
Terminal Screw Torque Setting 0.5Nm/4.5in-lb

Line Termination Switch Settings

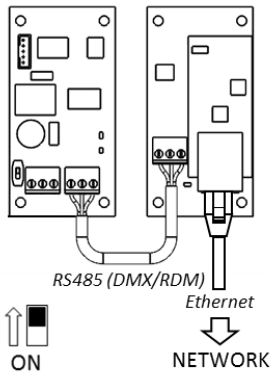
1. DMX/RDM control over RS485:



2. TSM/TEMP Control of an enclosure group via Ethernet



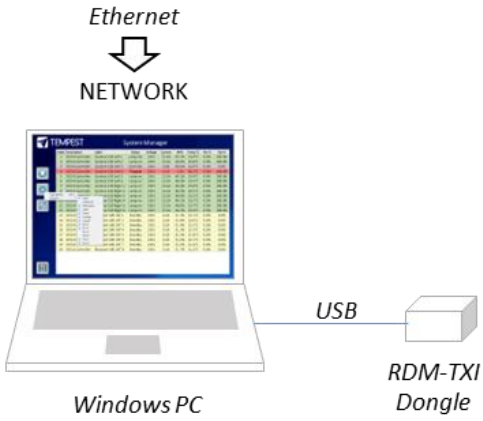
3. TSM/TEMP Control of a single enclosure via Ethernet



System Manager Installation

Connect the enclosure(s) to a Windows PC running Windows 10 or later, using the diagram above. The JESE RDM-TXI is required to act as a dongle to enable TSM functions.

Connect the JESE RDM-TXI dongle to the PC via RDM:



Note that Tempest System Manager is an operating mode of GetSet MV, a software application written and marketed by Tempest's electronics partner JESE. You will need to download GetSet MV from JESE's web portal:

https://www.jese.co.uk/support/

Use the Serial Number and Check ID from the RDM-TXI to log in:

IMPORTANT!

Do not connect any JESE USB device in to your windows PC before installing the software. Doing so may cause windows to install the incorrect USB driver for your device and prevent normal operation of the software.

JESE GetSet is licensed software and registered to a qualifying hardware component. Qualifying components include a USB controller such as an RDM-TRI or RDM-TXI.

The software license is perpetual and includes one year of updates and feature additions. Further updates and supports are available from JESE with an annual subscription fee.

Having installed GetSet, connect the RDM-TXI to the PC using the provided USB cable, and then launch the application.

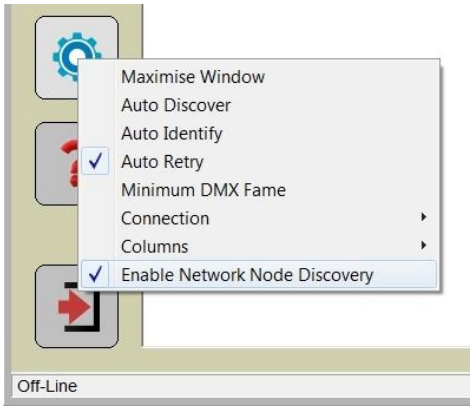
Network Configuration

By default, EtherNode modules are configured for network DHCP addressing. In the absence of a DHCP service, modules will default to an address in 10.0.0.0/8 network range until a DHCP address is assigned. The default address may be determined by translating a modules' Serial Number to an address greater than $10 00 00 00. For instance, a Serial Number of 1234 in hex is $ 04 D2 which yields a default network address of 10.0.4.170 and network mask of 255.0.0.0

If there is no DHCP server available, the PC NIC (Network Interface Controller) may be configured to the 10.0.0.0 /8 CIDR. This may require administrator privileges to change settings. Please refer to the documentation or support resources for your operation system for configuring a static IP address.

3.4 Setting Up GetSet MV

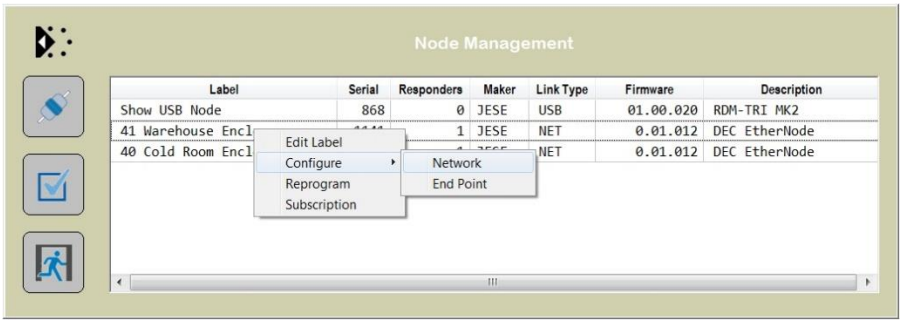
For GetSet to discover EtherNodes on the same network, check the 'Enable Network Node Discovery' option in the Settings menu.



Next, click on the Node Button to open the Node Manager.

Click on the Connect Button to initiate a node discovery and populate the Node Manager with all USB and network enabled Nodes.

To assign a meaningful label to each of the nodes in the manager, right click on an entry and select the 'Edit Label' option.

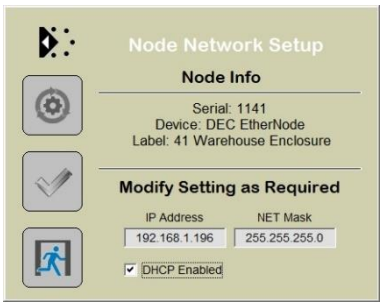


EtherNode Configuration

A node network configuration tool mat be accessed from the Node Manager by right clicking on an entry and selecting the Configure->Network Option.

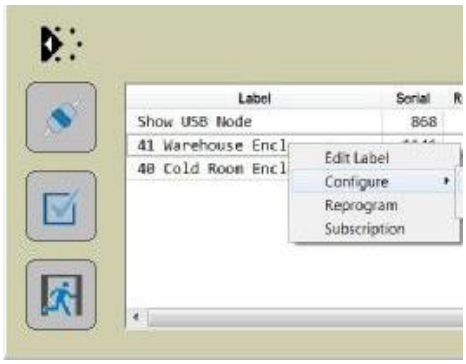
Be aware, that setting an address and mask outside of the network used, will cause the connection to be lost.

To restore an EtherNode to default addressing and DCHC, Press and hold the DHCP reset on the EtherNode module, whilst powering up the DEC.



EtherNode Firmware Updates

On occasion, there will be new firmware releases for EtherNodes and USB Controllers. The Firmware may be applied using the ‘Reprogram’ option, then selecting the File to load.

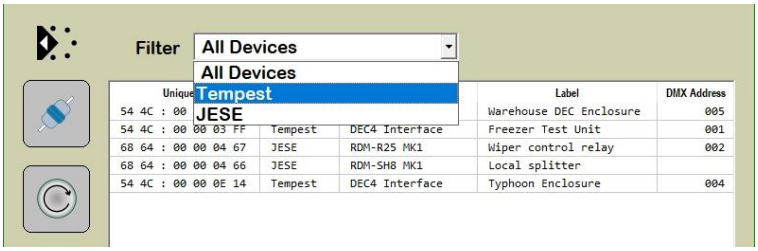


Enclosure Management

Running Discovery

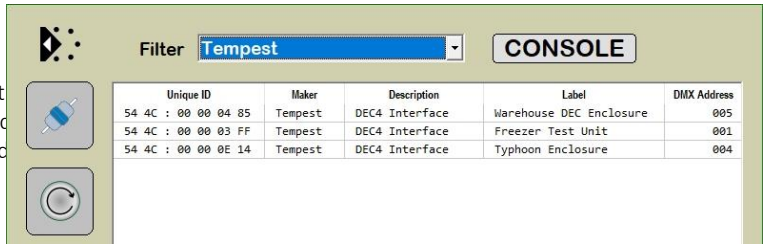
Having set up all EtherNodes and any other USB Devices, clicking on the discovery button will initiate a global discovery of all Tempest Enclosures and any other RDM compliant responders detected in the system.

For Tempest Management options, select Tempest responders from the drop down filter list.

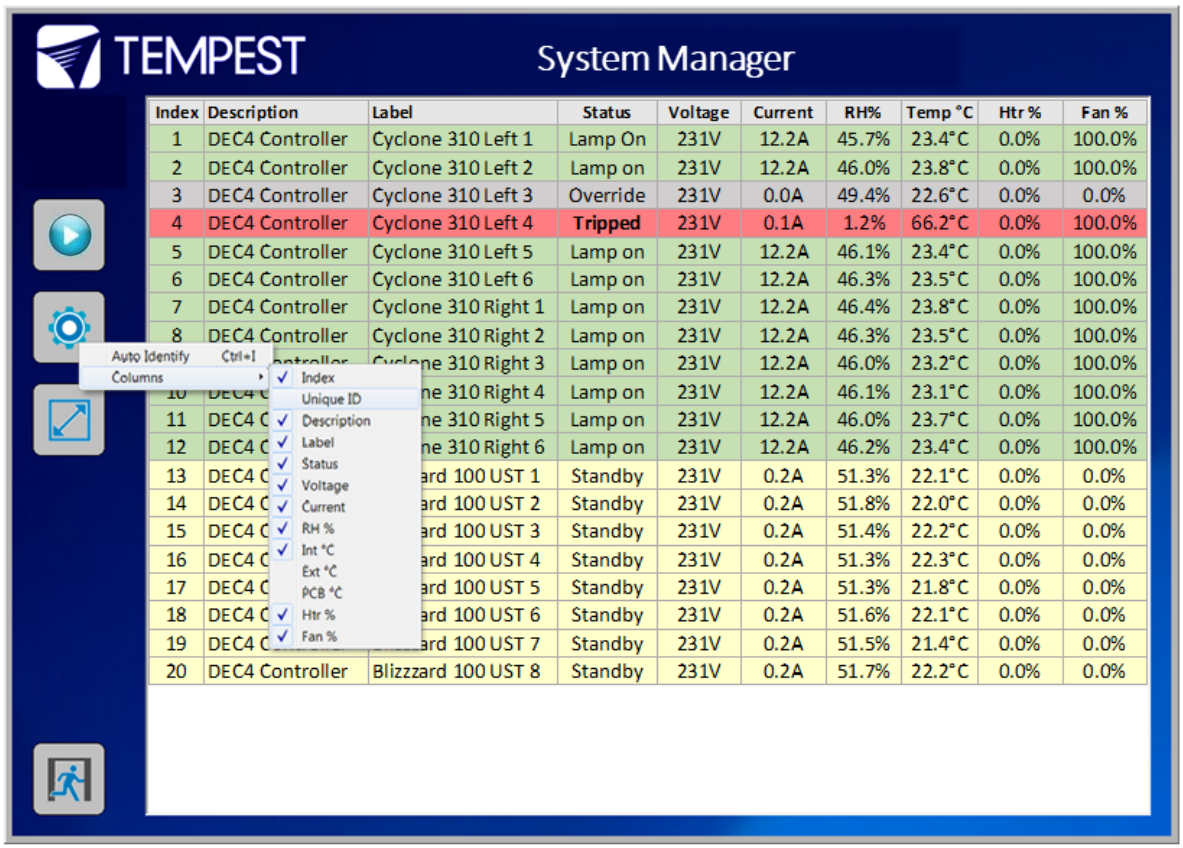


Enclosure Monitoring

On selection, the 'CONSOLE' button for Tempest enclosures provides access to t Tempest System Manager. The displayed responders will be limited to the Filtered items.



The Enclosure management window, shown here, loads from 'CONSOLE' button.



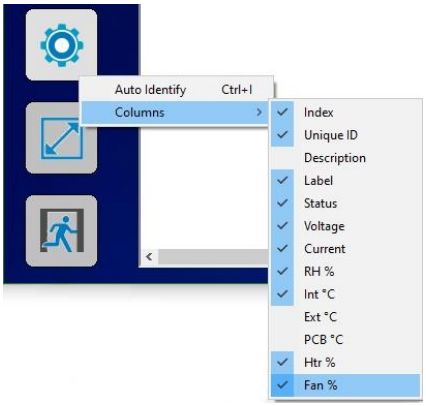
Index	Description	Label	Status	Voltage	Current	RH%	Temp °C	Htr %	Fan %
1	DEC4 Controller	Cyclone 310 Left 1	Lamp On	231V	12.2A	45.7%	23.4°C	0.0%	100.0%
2	DEC4 Controller	Cyclone 310 Left 2	Lamp on	231V	12.2A	46.0%	23.8°C	0.0%	100.0%
3	DEC4 Controller	Cyclone 310 Left 3	Override	231V	0.0A	49.4%	22.6°C	0.0%	0.0%
4	DEC4 Controller	Cyclone 310 Left 4	**Tripped**	231V	0.1A	1.2%	66.2°C	0.0%	100.0%
5	DEC4 Controller	Cyclone 310 Left 5	Lamp on	231V	12.2A	46.1%	23.4°C	0.0%	100.0%
6	DEC4 Controller	Cyclone 310 Left 6	Lamp on	231V	12.2A	46.3%	23.5°C	0.0%	100.0%
7	DEC4 Controller	Cyclone 310 Right 1	Lamp on	231V	12.2A	46.4%	23.8°C	0.0%	100.0%
8	DEC4 Controller	Cyclone 310 Right 2	Lamp on	231V	12.2A	46.3%	23.5°C	0.0%	100.0%
9	DEC4 C	Cyclone 310 Right 3	Lamp on	231V	12.2A	46.0%	23.2°C	0.0%	100.0%
10	DEC4 C	ne 310 Right 4	Lamp on	231V	12.2A	46.1%	23.1°C	0.0%	100.0%
11	DEC4 C	ne 310 Right 5	Lamp on	231V	12.2A	46.0%	23.7°C	0.0%	100.0%
12	DEC4 C	ne 310 Right 6	Lamp on	231V	12.2A	46.2%	23.4°C	0.0%	100.0%
13	DEC4 C	ard 100 UST 1	Standby	231V	0.2A	51.3%	22.1°C	0.0%	0.0%
14	DEC4 C	ard 100 UST 2	Standby	231V	0.2A	51.8%	22.0°C	0.0%	0.0%
15	DEC4 C	ard 100 UST 3	Standby	231V	0.2A	51.4%	22.2°C	0.0%	0.0%
16	DEC4 C	ard 100 UST 4	Standby	231V	0.2A	51.3%	22.3°C	0.0%	0.0%
17	DEC4 C	ard 100 UST 5	Standby	231V	0.2A	51.3%	21.8°C	0.0%	0.0%
18	DEC4 C	ard 100 UST 6	Standby	231V	0.2A	51.6%	22.1°C	0.0%	0.0%
19	DEC4 C	ard 100 UST 7	Standby	231V	0.2A	51.5%	21.4°C	0.0%	0.0%
20	DEC4 Controller	Blizzzard 100 UST 8	Standby	231V	0.2A	51.7%	22.2°C	0.0%	0.0%

To start monitoring the discovered enclosures, select the Run button. On-line enclosures will be polled in turn and status data updated.

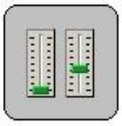
The monitor may be toggled between sizeable and full screen view with the scale view button.

The fields displayed in the window may be customized to suit the Enclosure configuration options and user preference. From the setting button, a drop down menu details all available fields, some of which may not apply to the enclosures in a particular installation.

Each Column may be ordered or grouped by right clicking the heading and selecting an option form the drop down menu.



DMX Control



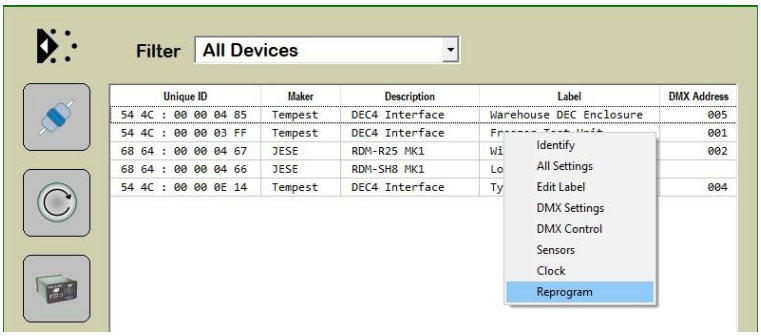
A fully configurable DMX Control Desk is accessible from the Desk button in the Main GetSet Form.

When there is a requirement to control DMX operable devices on the network, each device should be configured to the required DMX address and DMX personality. The desk may then be set to the required DMX footprint and all of the used slots labelled for convenience. See the Latest GetSet MV User guide for full and latest details.

Firmware Uploads

From time to time, new firmware with enhancements or feature additions for the enclosures will be released.

To load firmware to the enclosures, right click the entry in the main window and select 'Reprogram' from the drop down window. For additional details, refer to the latest GetSet MV User Guide.



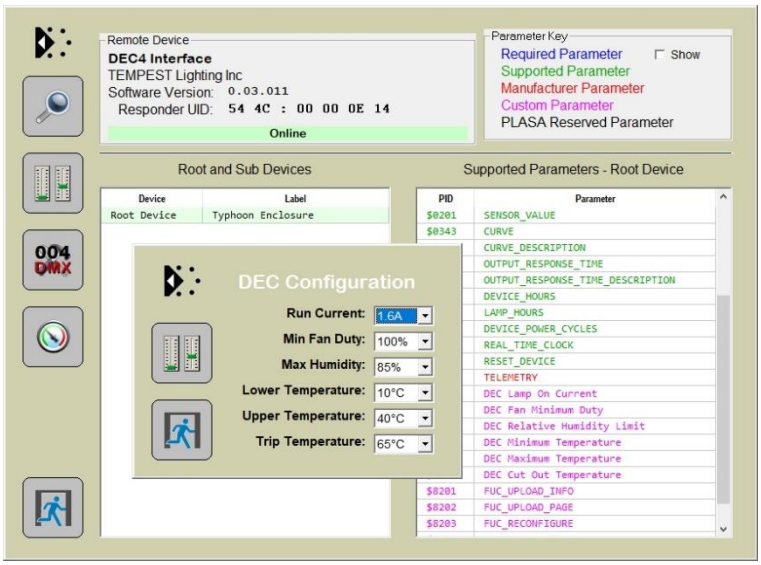
Remote Configuration

User configurable settings that may be accessed from the enclosures' user interface, may also be accessed from GetSet.

To access the settings window, double click the entry shown on the above window to bring up the device manger. Select one of the related 'Custom Parameters' to open the configuration window.

Settings may be selected from the presented values in each of the drop down windows.

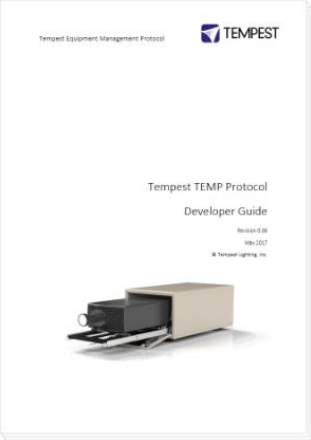
Note that various other generic services and tools are available from the Device Manager window. Details on each of these features are available in the latest GetSet MV User guide.



Tempest Equipment Management Protocol

TEMP allows you to access status information and set configuration values on DEC3.3 and DEC 4 enclosure controllers, using the 51.D4.15 Ethernet Adapter, over an Ethernet network.

Download the Developer Guide at
www.tempest.biz/tech_support



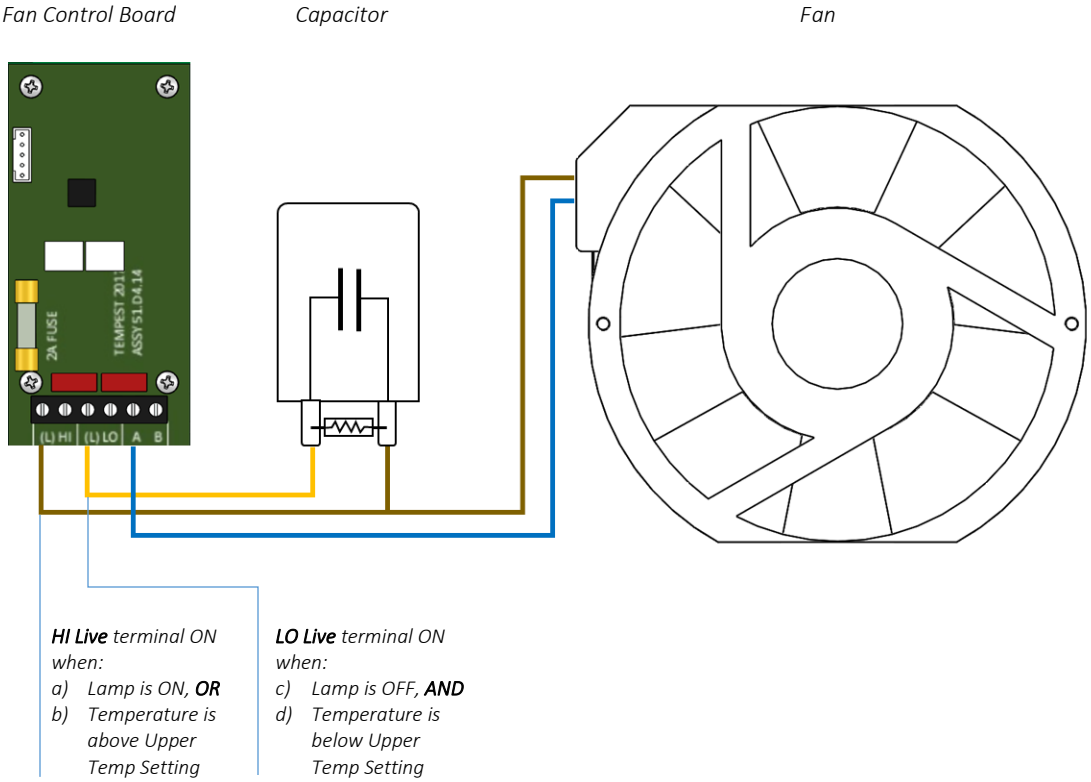
IMPORTANT:
Tempest warrants that, if correctly implemented, TEMP will provide a reliable and accurate method of monitoring Tempest DEC3 and 4 controllers over an Ethernet network. However, the integrator is entirely responsible for the connection between the Ethernet Bridge and the network.

Positive Pressure Fan Control Option

When the Positive Pressure (51.PP) option is ordered, the enclosure fan function is changed.

- Normally the enclosure fan(s) will run only when either the projector/luminaire lamp is on, or if the daytime temperature in the enclosure exceeds the DEC Upper Temperature setting. At all other times the fan is OFF.

- With the Positive Pressure option, when the fan would normally be off, it is instead powered via a capacitor that lowers the operating voltage so that the fan continues to run at a low level, maintaining positive pressure in the enclosure and preventing harmful contaminants from entering through the exhaust path.



Mounting the Projector

Projector Fixed or Slide Mounting

Blizzard portrait and landscape enclosures are available with either fixed or sliding projector mounts.

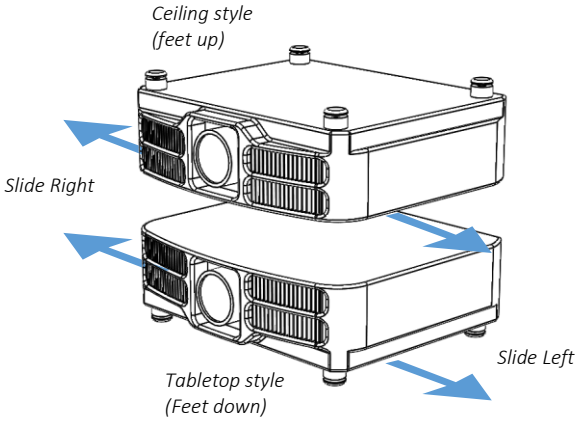
Fixed or Slide is designated by the 7th digit in the model number, eg:

52.100.L**F**.US Fixed projector mount

52.150.P**S**.IN Sliding projector mount

Using either Fixed or Slide mounts, you can access the projector from either side, without disturbing the projector alignment.

You may configure projector slide mounts to slide out of either the right or left side – see below.



Feet-up Kit (landscape only)

Nowadays most projectors have the same vertical shift in both directions, so that feet-up (ceiling) mounting is usually not required.

If you DO need to mount the projector feet-up, order the 52.FU (no, that means Feet-Up) kit with your Blizzard enclosure.

The feet-up kit may be used in fixed or slide mounting enclosures.

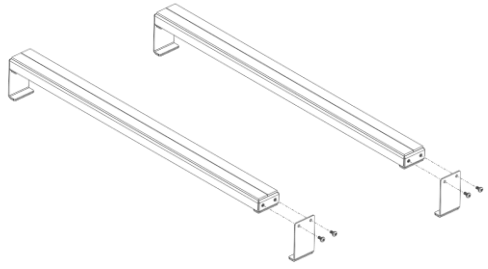
The kit comprises two platforms, adjustable in height to 25, 50 or 75mm (1, 2 or 3in). This allows for mounting different sized projectors as high as possible in the enclosure, for maximum downwards lens shift, without clipping on the edge of the port glass.

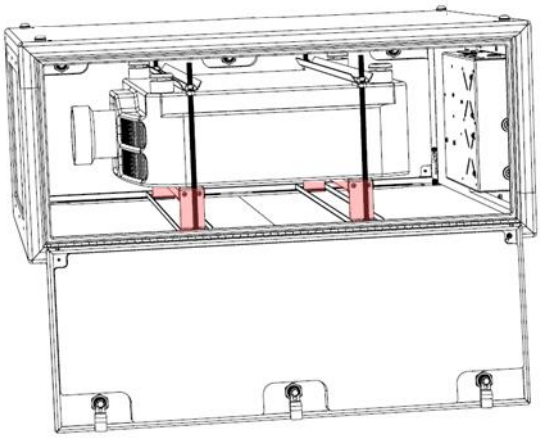
Set the platforms on the projector bridges/tray, and lay the projector, feet up, on the padded bearing surfaces.

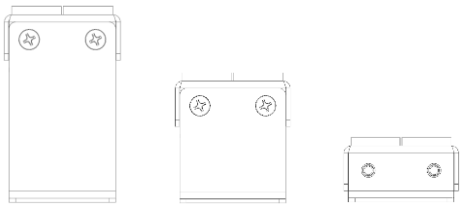
Align the projector and clamp in place with the projector clamps.

The Feet-up kit comes with two sets of legs, for 50mm and 75mm heights.

For 25mm height, discard the legs.



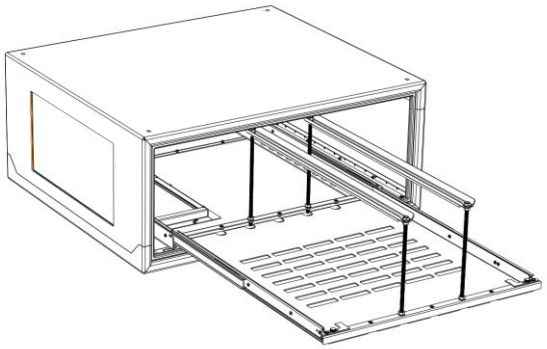




Projector Slide Direction

Blizzards with the Projector Slide option ship from the factory configured for tabletop operation, left slide – shown here…

If that is what you need, skip the next section.

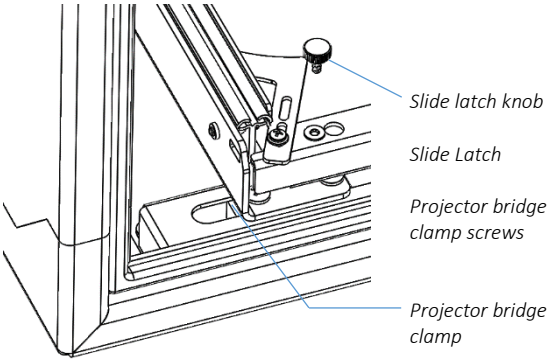


Projector Slide Mount, ***Tabletop/Left Slide*** *factory default configuration*

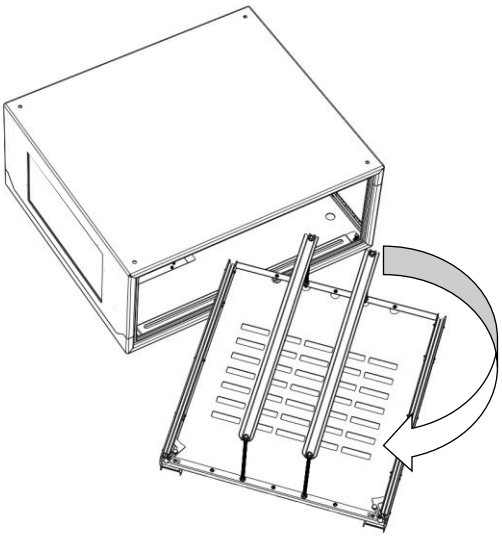
Reversing Slide Direction

To switch to Right Slide:

1. Remove the slide latch knobs and flip the slide latches back, as shown here. This gives access to the projector bridge clamp screws
2. Using a #2 Philips screwdriver, loosen the projector bridge clamp screws until they are no longer engaged in the projector bridge clamps.
3. Repeat on the other side of the slide assembly until all eight screws are free.

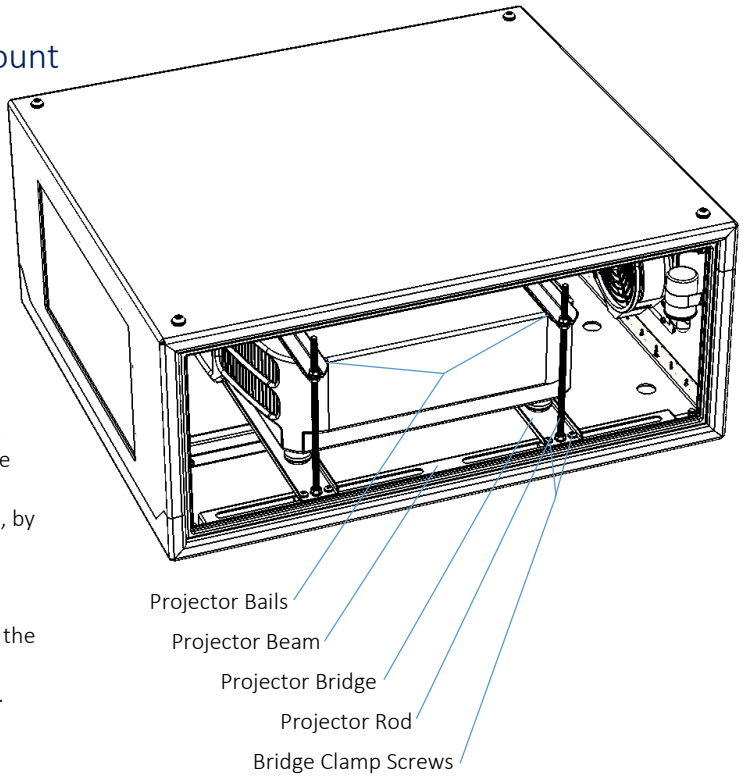


4. Lift out the slide tray assembly, turn it around so that the slide latches are on the right side, and replace.
5. Re-engage the eight projector bridge clamp screws and tighten (use a small screwdriver to align the projector bridge clamps if you need to).
6. Replace the slides and slide latch knobs.



Mount the Projector – Fixed Mount

Fine for most applications, fixed mounts hold the projector firmly in place, while allowing access from either side and from the back for alignment, service and lamp changes.

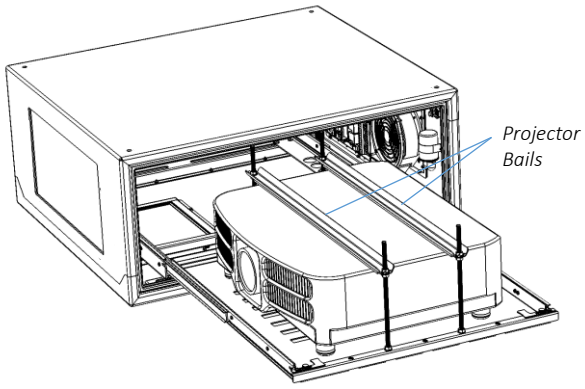


Fixed Mount Setup

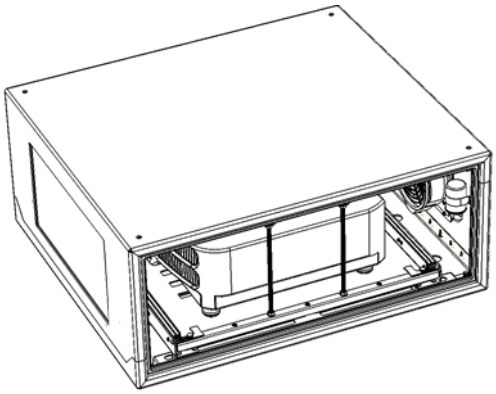
1. Loosen the Bridge Clamp Screws both sides
2. Slide the projector bridges to align with projector feet, and re-tighten the bridge clamp screws.
3. Remove the projector rods nearest you, by loosening the rod nuts and unscrewing from the projector bridges.
4. Slide the projector along the projector bridges so that it is roughly centered in the enclosure
5. Replace the projector rods nearest you.
6. Align the projector, using the projector feet to adjust tilt and roll.
7. When projector alignment is complete, lower the projector bails and secure firmly in place by tightening projector rod nuts.

Mount the Projector – Slide Mounts

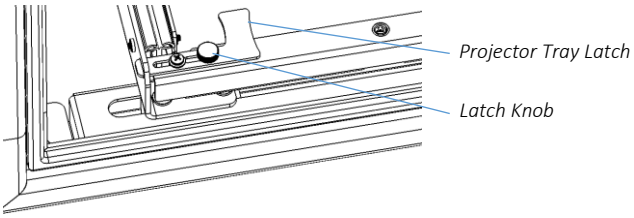
(1) Slide Mount: slide out the projector tray and set the projector in place
(2) Adjust the projector bails for a loose fit (you will adjust and lock down later)



(3) Slide the projector back into the enclosure

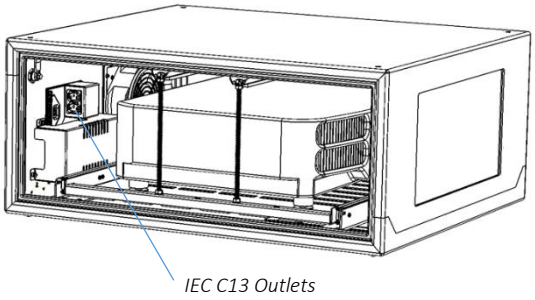


(4) Secure the projector tray latches and tighten the latch knobs



(5) Plug the projector power cable into one of the IEC C13 outlets provided. **THE PROJECTOR MUST BE POWERED THROUGH THE DEC.**

(6) The second outlet is available for any auxiliary equipment that may be housed inside the enclosure.

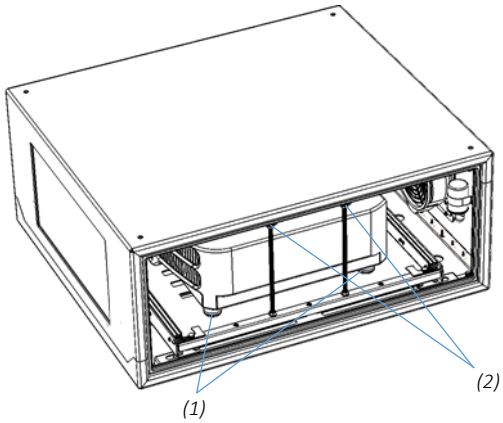


Note that two IEC C14 plugs are provided with the Blizzard enclosure for your convenience.

Aligning and Securing the Projector

(1) Use the projector's feet to adjust projector alignment.

(2) Tighten Projector bails to secure projector in place.

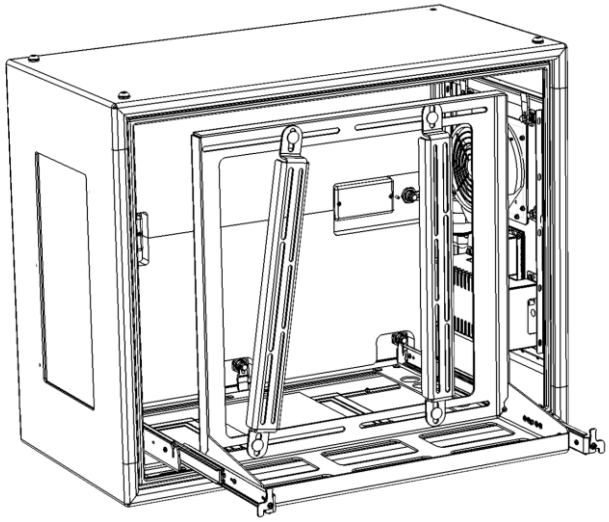


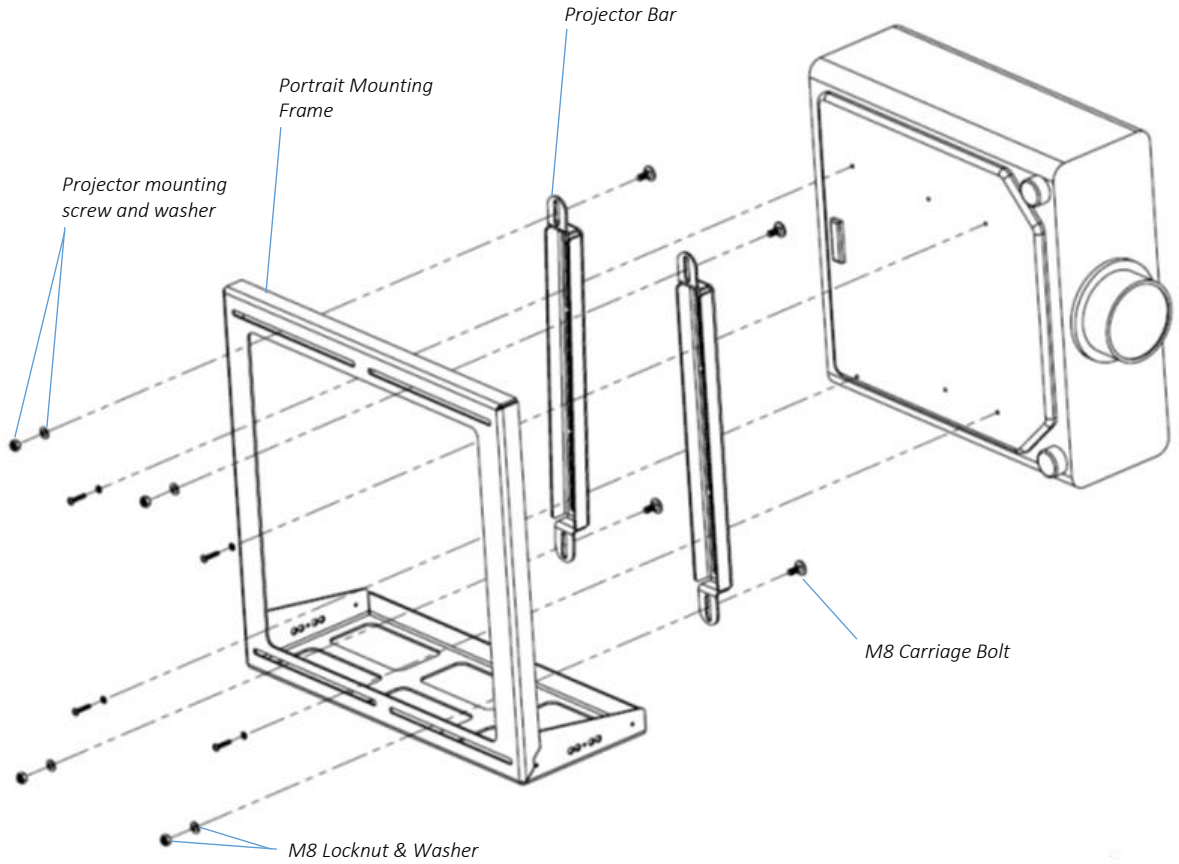
Projector Mount – Portrait

Blizzard Portrait enclosures now come with a universal projector mounting system that will firmly support any suitable projector with threaded holes in the projector base.

A pair of sliding projector bars may be positioned, either straight or at an angle, so that four mounting points may be accessed on any projector.

The illustration here shows the portrait slide mount, but the slide and fixed mounts work the same.



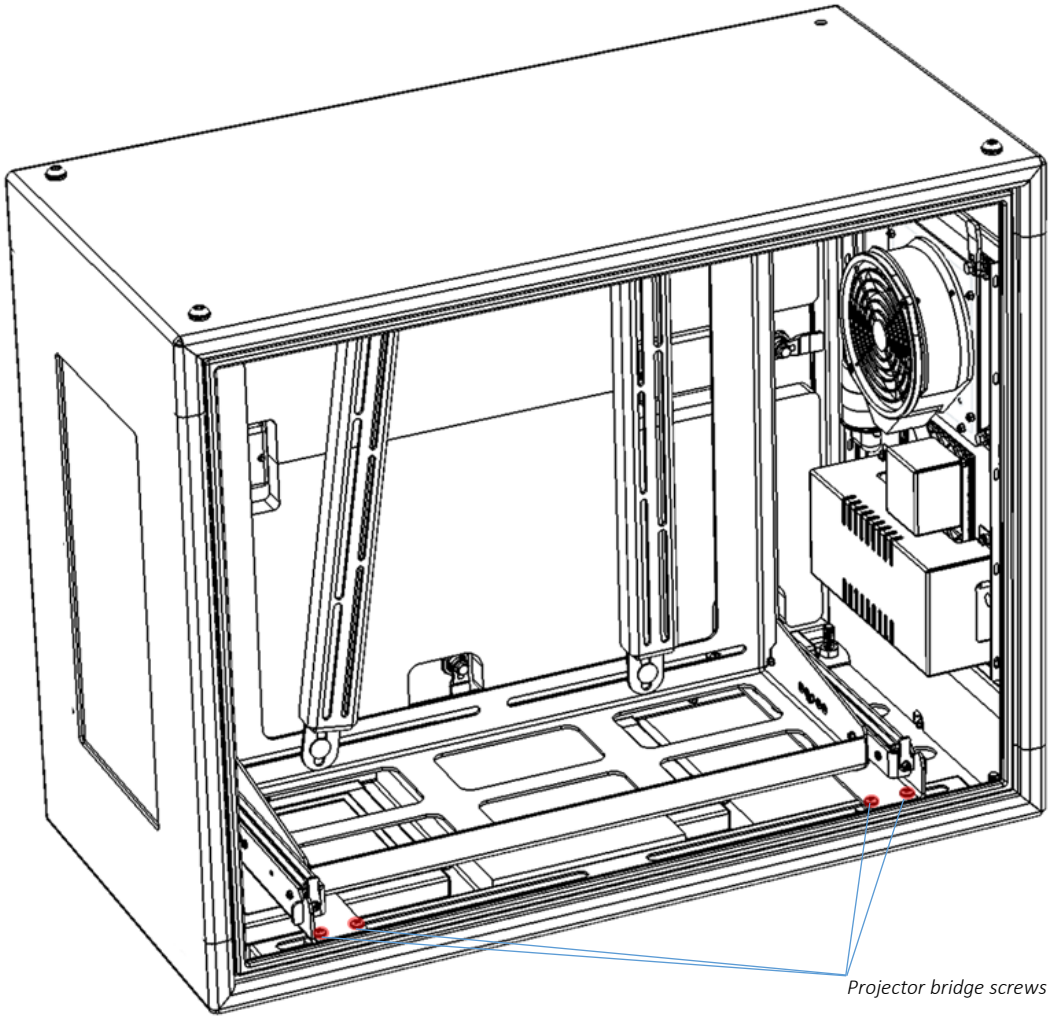


For clarity, the portrait mounting frame is shown outside the enclosure

Changing Portrait Orientation

Some projectors may only be used in portrait mode in one orientation (feet left or feet right).

It is easy to change the orientation, by rotating the portrait mount assembly (fixed or slide) 180 degrees.



Projector bridge screws

1. Remove the eight projector bridge screws (4 each side)
2. Rotate the projector mount assembly 180°
3. Replace the projector bridge screws

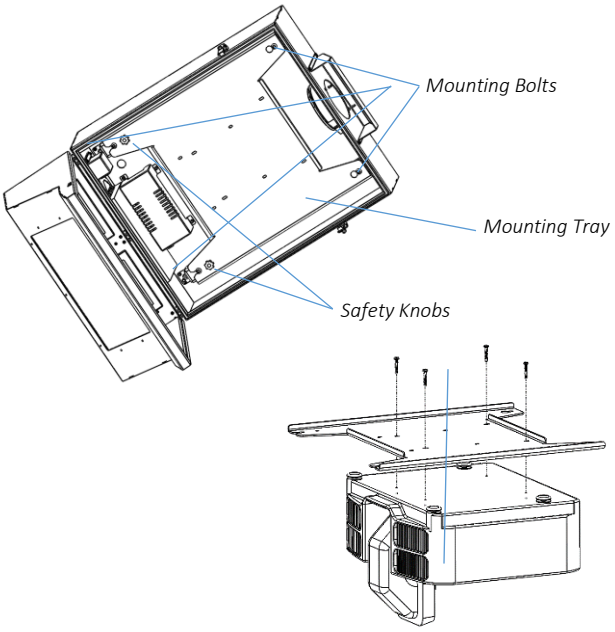
Projector Mount – Ultra-Short-Throw

NOTE:

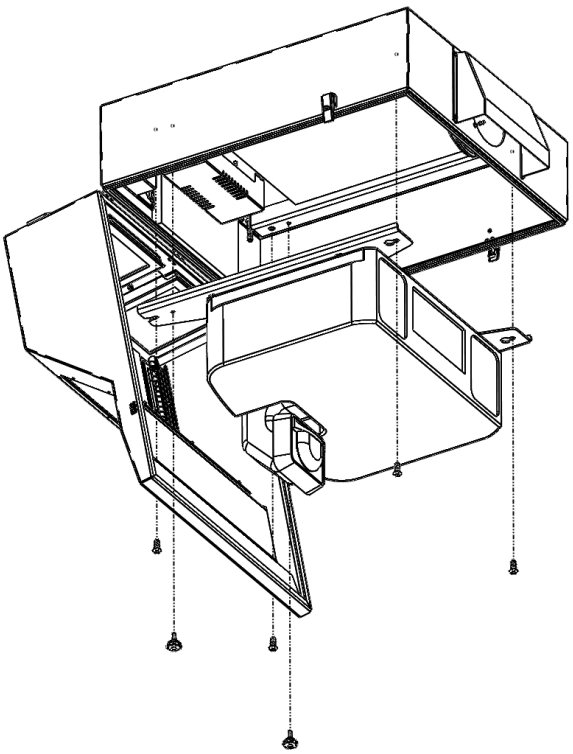
There are now many types of UST lenses, and all UST enclosures are custom or semi-custom, and may differ from these illustrations.

Short-throw projector mounts are fixed, and are not adjustable. This is to ensure that the beam envelope is correctly maintained within the boundaries of the port glass.

Like portrait enclosures, Blizzard UST enclosures are customized to suit the projector specified by the user.

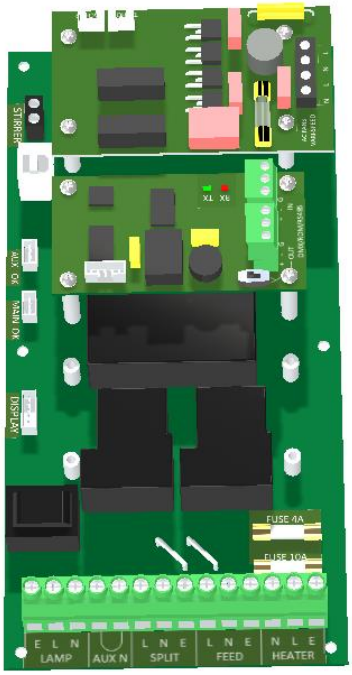


1. Remove the two safety knobs
2. Loosen (do not remove) the four mounting bolts
3. Slide the mounting tray forward (away from the cover hinge) and remove.
4. Attach the projector to the mounting plate, using the screws provided
5. Lift the mounting plate and projector into the enclosure base, locate the keyholes on the mounting plate screw heads, and slide the projector towards the cover hinge.
6. Tighten all mounting bolts.
7. Insert the two safety knobs and tighten.



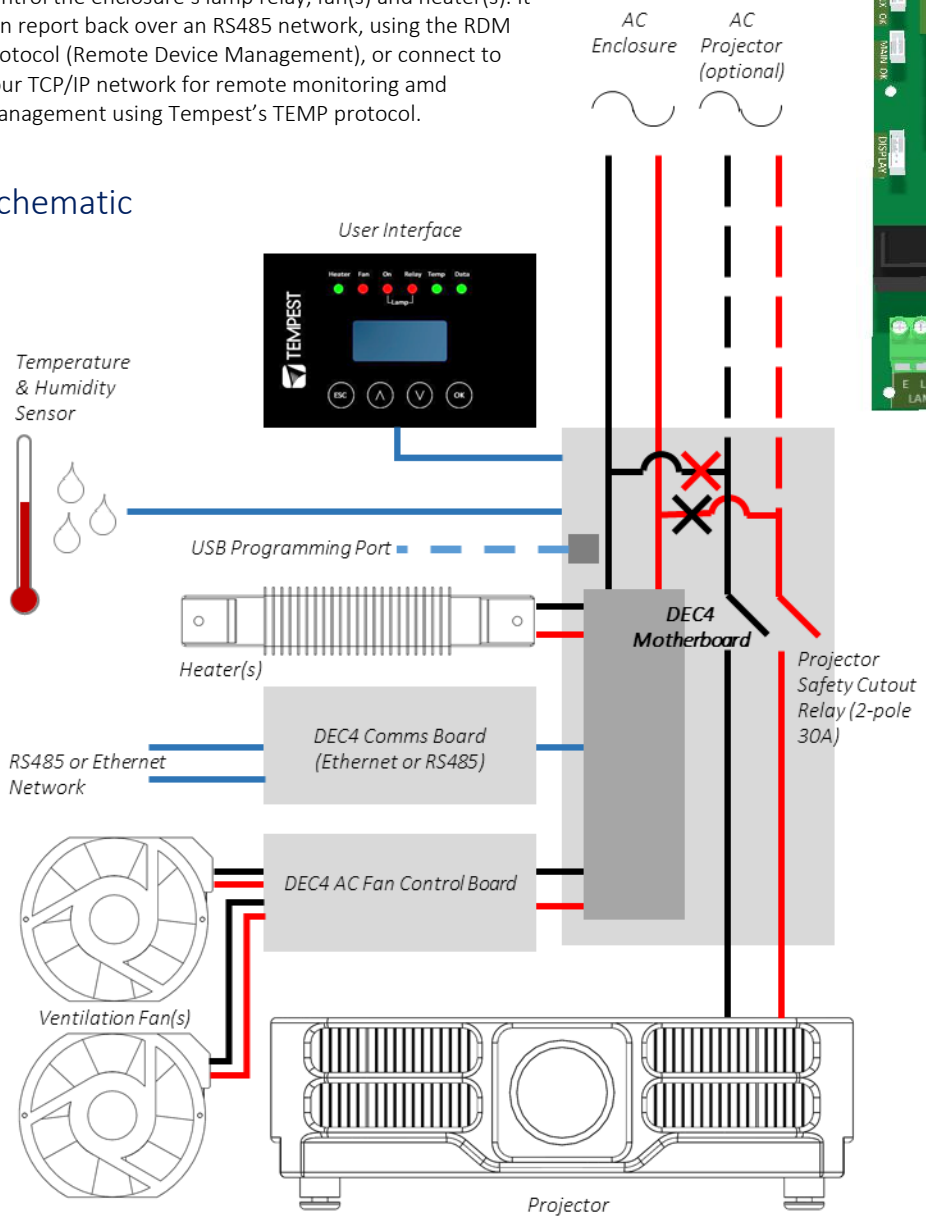
Digital Enclosure Control

DEC4™ – that's Digital Enclosure Control, fourth Generation – is the brain of your Tempest enclosure. It will maintain the internal environment in a comfortable temperature and humidity range, and prevent condensation – the real killer of outdoor equipment. DEC4 monitors internal and external temperature, humidity and lamp current at all times, and uses this information to control the enclosure's lamp relay, fan(s) and heater(s). It can report back over an RS485 network, using the RDM protocol (Remote Device Management), or connect to your TCP/IP network for remote monitoring amd management using Tempest's TEMP protocol.



Typical DEC4 configuration, with Motherboard, fan control board and RS485 comms board

Schematic



DEC4 Main Functions

Firmware Revision

This manual covers DEC4 Firmware revision 2.03.000 and higher.

To check the Firmware revision, on the User Interface menu, go to Status Display/Firmware.

1. Sense current to projector (lamp on/off)
2. Record lamp hours
3. Monitor temperature and relative humidity inside Enclosure
4. Monitor temperature outside enclosure
5. Maintain internal temperature at safe operating level
6. Maintain relative humidity within safe limits to prevent condensation
7. Isolate projector in case of unsafe temperature
8. Report status over RS485, RDM, TCP/IP
9. Maintain positive pressure (optional) 24/7 to prevent ingress of salt air and other contaminants through the exhaust path
10. Circulates air internally to prevent hot and cold spots when projector is idle

DEC4 constantly monitors the following parameters:

- Projector/Luminaire current
- Line Voltage
- External Temperature
- Internal Temperature
- Internal Relative Humidity

DEC 3.3's patented Goldilocks™ algorithm uses a combination of sensors, heaters and fans to maintain a safe operating temperature and a safe relative humidity level that will not allow condensation to take place.

As air is heated it is able to support more moisture without condensing, so Goldilocks uses heat to raise the air temperature inside the enclosure in the event that relative humidity approaches dewpoint.

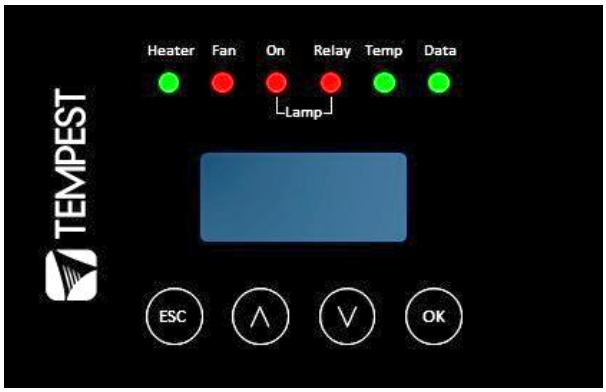
Factory Settings – Data Modes

In most applications, DEC4 will operate correctly with its factory default settings, in Basic operating mode.

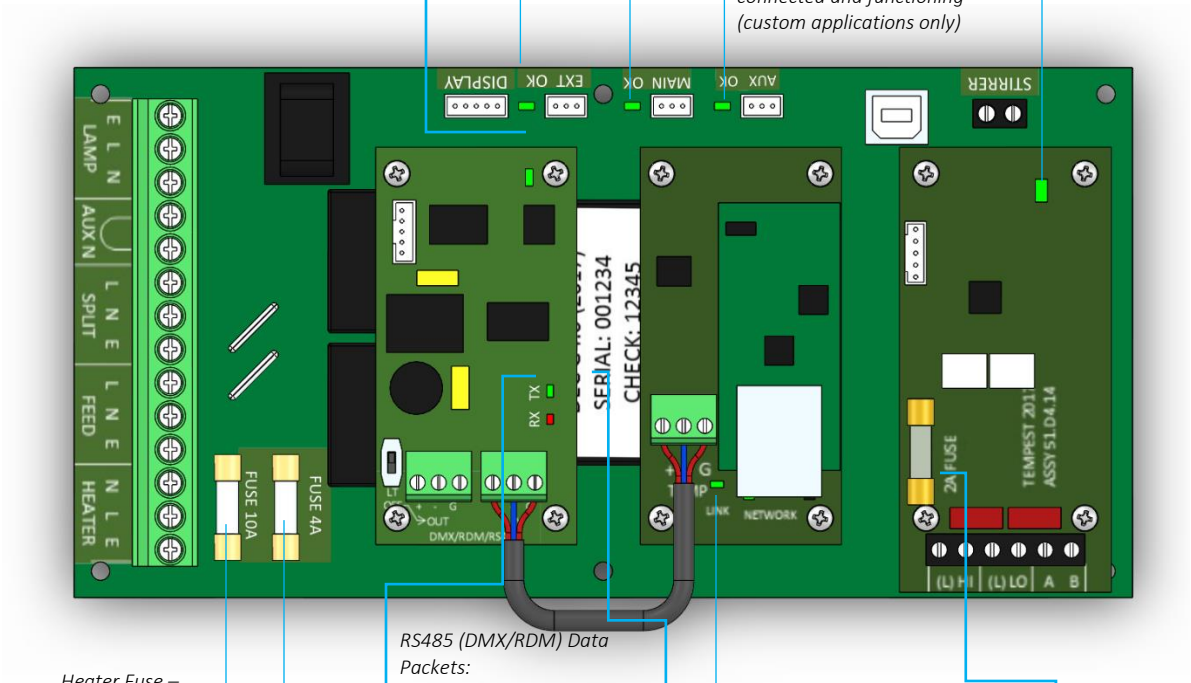
You do not need to do anything. Please skip to the next section.

- Standard default temperature and humidity settings
- DMX, RDM and Remote Monitoring disabled
- Best for standalone operation

If your needs are more complex, read on.



Hardware Indicators & Fuses



Operating Modes

RDM Only Monitor (Factory Default)

- Supports RDM monitoring over RS485 if present
- Supports TEMP monitoring if present
- RDM Status Reporting over RS485
- RDM Configuration – settings may be changed remotely or at the enclosure user interface.
- No DMX control

RDM+DMX Control

- Enclosure functions as a 1-channel DMX device, with remote control of the lamp relay
  - DMX level > 75% enables normal relay operation (normally ON)
  - DMX level < 25% disables normal relay operation (relay turns OFF)
  - This allows you to force a hard reset of the lamp relay in the event of a projector malfunction
- RDM Status Reporting over RS485
- RDM Configuration – settings may be changed remotely or at the enclosure user interface.
- Control mode is recommended for show control applications, but can be risky in live show operation, since the DMX slot used for the enclosure MUST be kept high to prevent the lamp relay from opening.

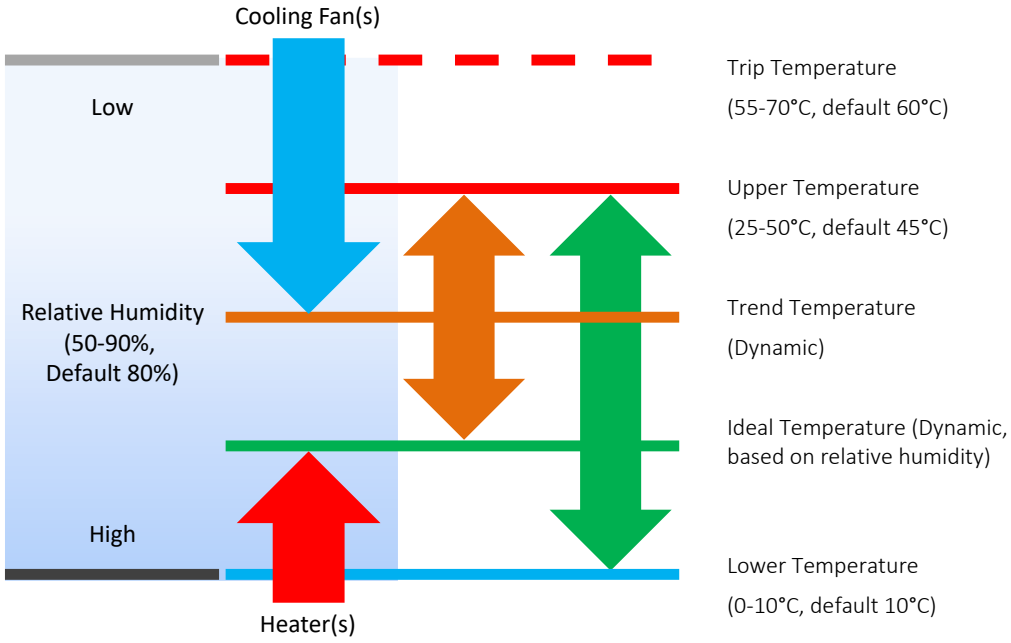
RDM+DMX Service

For trained service personnel only

- Normal operation is suspended and the enclosure functions as a 3-channel DMX device:
  - Lamp Relay (Slot 1)
  - Fans (Slot 2)
  - Heater (Slot 3)
- RDM Status Reporting over RS485
- RDM Configuration – settings may be changed remotely or at the enclosure user interface.
- ***Service mode is ONLY for troubleshooting – DO NOT use Service mode for normal operation.***

DEC4 Control Parameters

Temperature and Humidity Ranges



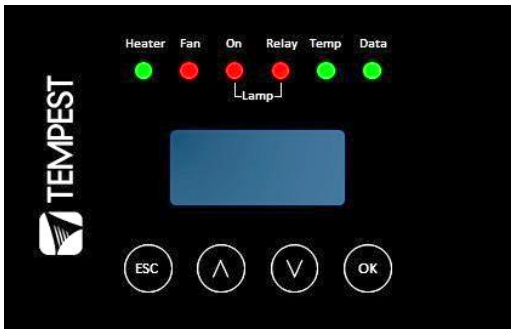
Notes:

1 In moving light enclosures the temperature sensor is located in the exhaust airflow. Temperatures shown may be higher than those around the projector.

2 We recommend using the factory default settings for several weeks or months before making any changes. In most cases they will not be necessary.

Control Interface

LED Indicators

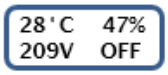


Heater	ON (Green)	Heater is ON, to maintain lower temperature level or to prevent condensation
	ON (Amber)	Enclosure is temporarily outside the Goldilocks zone, and DEC is working to restore it
Fan	ON (Green)	Lamp is ON, or Temperature is HIGH and fan is cooling enclosure. OR: Lamp is OFF, and internal temperature =/> UPPER TEMP setting
	ON (Amber)	Fan should be ON, but no status response received. *Tacit and Zen systems: check the integrity of the yellow status fan wire.*
	ON (Red)	No fan detected at initialization. *Tacit and Zen systems, check that the yellow (status) and brown (PWM) wires are not crossed or disconnected.*
Lamp On	ON (Green)	Current sensing shows lamp is ON Lamp hour counter is running
	OFF	Current sensing shows lamp is OFF Lamp hour counter is not running
Lamp Relay	ON (Green)	Lamp relay is closed (normal) Projector power receptacle is energized
	ON (Red)	Lamp relay is open due to over-temperature event. Projector power receptacle is isolated.
Temp	FLASHING (Green)	Temperature is below lower temp setting
	ON (Green)	Temperature is in normal range
	ON (Amber)	Humidity is above target limit
	ON (Red)	Temperature is above top setting
	FLASHING (Red)	Temperature is above Trip level Projector power is isolated
Data	OFF	Data not used in present Mode. **OR** DEC4 is in RDM + DMX Control Mode and no valid data packet has been detected.
	ON (GREEN)	Good data packet received.
	ON (RED)	RDM + DMX Control Mode: Data Fail. A previously good data signal has failed.

User Interface LCD Display

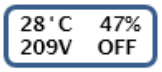
The display on the Control display provides additional status information, depending on the operating mode:

RDM Only Monitor Mode



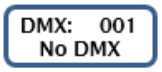
internal temperature, relative humidity
line voltage, lamp status

RDM+DMX Control Mode
RDM+DMX Service Mode



internal temperature, relative humidity
line voltage, lamp status

Alternating with:



DMX Start Address
DMX Status

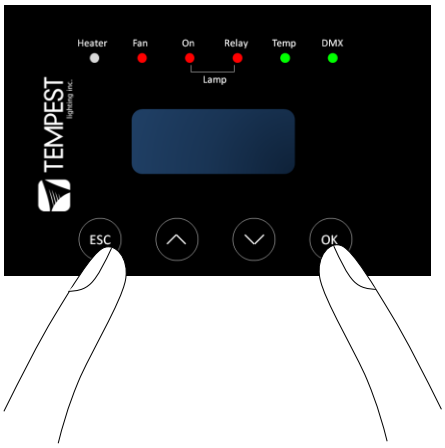
(Alternating DMX Display requires a DMX signal to be present)

Control Interface Operation

The Control Interface is normally LOCKED.

- To UNLOCK, hold **ESC** and **OK** together for **5 seconds**.
- You are now in the CONTROL MENU
- Use ↑↓ to scroll up and down the menu.
- Press **OK** to enter a menu item
- Use ↑↓ to set the item parameter, or to scroll to the next menu level.
- Use **ESC** to go BACK, or **OK** to confirm settings (↵).
- To exit and LOCK, hold **ESC** for 5 seconds.

Menu will time out and the display will lock after ten minutes.



Control Menu

Set DMX Options

SET Data Mode

From the Front Panel, this menu item allows the user to check (and if necessary change) the Data mode.

RDM Only Monitor	DEFAULT	Supports RDM or TEMP if connected. No DMX Control.
RDM+DMX Service		Service mode – 3 DMX slots, starting with the DMX address set
		Important: Please ensure that DEC4 is NOT left in Service Mode.
RDM+DMX Control		DMX (set 1 address for lamp relay) plus RDM

SET DATA ADDRESS (in RDM Only Monitor, RDM+DMX Service or RDM+DMX Control Service modes)

Select a DMX starting address in the range 001 to 510

1 – Lamp Relay

In Service Mode an addition two slots are available

2 – Fan Duty Control

3 – Heater Duty Control

Note that the DMX control is designed using a SAFETY pile-on Logic. So the DMX input can only override automatic settings within safe limits.

SET DATA CURVE

DMX Curves affect the way the fixture relay is controlled in RDM+DMX Control Mode.

DMX levels are shown as %.

Response Curve 1 (default)

DMX level 0-25 Relay disabled (open)

DMX level 26-75 No change to relay status

DMX level 76-100 Relay enabled (normally closed)

Response Curve 2

DMX level 0-19 No change to relay status

DMX level 20-40 Relay disabled (open)

DMX level 41-59 No change to relay status

DMX level 60-80 Relay enabled (normally closed)

DMX level 81-100 No change to relay status

SET DATA RESPONSE

DMX Response sets a delay time before DMX Control Mode settings are acted on. Setting a response delay of a few seconds would prevent unintended fixture relay state changes in the event of a short accidental change in DMX level.

NOTE: from firmware revision 0.00.100, DEC holds last valid DMX level if DMX is interrupted.

Response Delay Values are:

No Delay (default), 1, 2, 5, 10, 15, 20, 30, 60 seconds.

Set Temp Units

Choose to display temperature values in Celsius or Fahrenheit (default Celsius)

Note that temperature settings must be entered in Celsius.

Set Temp Ranges

Set three temperature trigger points for Bottom, Top and Trip temperatures, in °C.

SET TEMP LOWER (minimum temperature to be maintained)

(default 10°C, permissible range 0-10°C).

SET TEMP UPPER (maximum desired daytime temperature)

(default 45°C, permissible range 25-50°C).

SET TEMP TRIP (temperature at which load will be isolated – see note)

(default 60°C, permissible range 55-70°C).

Note: A thermal emergency is when enclosure ventilation fails with the lamp on, in which case the temperature will rise very quickly. To avoid nuisance tripping we recommend setting a higher Trip temperature, 60°C or above.

Set Max Humidity

Sets highest desired Relative Humidity: Default 85%, permissible range 80-90%.

Note that, when the projector/luminaire lamp is OFF, the enclosure heaters will switch on to raise the temperature and lower the risk of condensation. We recommend setting the highest Max Humidity that works in your location, to avoid unnecessary heater use.

Set Lamp Options

SET LAMP ON POINT

The lamp current at which DEC detects the projector/luminaire lamp is running. Default is 1 Amp, which allows for most equipment fans and power supplies to run without changing the air in the enclosure. Lamp on point may be set in 0.1 Amp increments between 0.2 Amps and 2.0 Amps.

If the enclosure fans never turn off, the Lamp On point is probably set below the standby current draw of the projector/luminaire. Check the standby current draw on the display and set the Lamp on Current higher.

SET LAMP HEAT OFF

HEAT OFF – In normal conditions the heater will ALWAYS be disabled when the system detects the LAMP ON POINT is reached (ie: projector comes out of standby). So default is HEATER OFF at LAMP ON.

For cold weather operation (temperature < TEMP LOWER setting), the heater may operate when the lamp is on, by setting a higher current at which the heater is disabled. This may also be calculated to prevent the heater overloading the supply circuit.

For this purpose, assume that the heater will draw 5 Amps.

Range: LAMP ON, 5 – 15A

Default: LAMP ON

Example: 16A power circuit, set to 11A (16-5 = 11)

RESET LAMP HOURS

Reset each time you change the lamp in the projector.

Make this a part of your maintenance instructions.

Set Fan Function

SET FAN TEST

To test the enclosure fan(s), press [OK]

The enclosure fan will run

The Display Fan LED lights green

DEC Beeps

To stop the fan test, press [ESC]

SET FAN TYPE ID (Tacit and Zen Enclosures)

For Tacit 050-150, choose Fan Type 220

For Tacit 210 and higher, choose Fan Type 270 *(see also SET FAN MAX DUTY)*

For Zen 1xx – 2xx, choose Fan Type 220

For Zen 3xx – 5xx, choose Fan Type 270

SET FAN RECOVERY (Tacit and Zen Enclosures)

Select a setting between 0 and 10, where 0 is fastest fan speed response and 10 is slowest.

SET FAN MAX DUTY (Tacit and Zen Enclosures)

This limits maximum speed of PWM-controlled fans. If fan type 270 is used, MAX DUTY Should be set to 80%.

Range: 50-100%

Default: 100%

SET FAN MIN DUTY

Tacit and Zen Enclosures (with PWM-controlled DC Fans):

In effect this is the fan speed setting. the actual range varies for each fan type:

Start with a moderate MDC value – say 60.

Test the projector, with the enclosure closed, and monitor the projector inlet temperature over the projector control system.

If the projector is running HOT, INCREASE the MDC level

If the projector is running COOL, DECREASE the MDC level

The aim is to find the sweet spot where the projector is running at an acceptable temperature over long periods, and the blower speed is no higher than necessary, to minimize power consumption and noise level.

All Other Enclosure Types (with AC Fans)

Minimum Duty Cycle setting is used in cold weather. If the actual temperature < TEMP LOWER setting, AND the projector lamp is ON, the fan will pulse under thermostatic control to attempt to maintain an internal temperature at or above TEMP LOWER. The MIN DUTY setting is the slowest fan speed.

Range: 10-100%

Default: 100%

In cold environments, set a low MDC to prevent the enclosure filling with cold air as soon as the projector lamp turns on.

IMPORTANT: Systems with Active Cooling (ActiveCool, BlilzzardCool)

Minimum Duty Cycle MUST be set to 100%.

SET FAN RUN ON

Time the fan will run after system detects LAMP OFF (cooldown).

Range: 5 – 15 minutes

Default: 5 minutes

Status Display

View current status information, using the arrow keys to scroll through:

a) Humidity – relative humidity in %

b) Internal temperature, in degrees C or F

c) External Temperature (custom enclosures with external temperature sensors only)

d) PCB temperature (this will usually be significantly higher than air temperature)

e) Voltage – line Voltage reaching the DEC

f) Current being drawn by projector/light, in Amps

g) Lamp Hours elapsed since last reset

h) Firmware version

i) UID – unique system ID number

Safe Mode

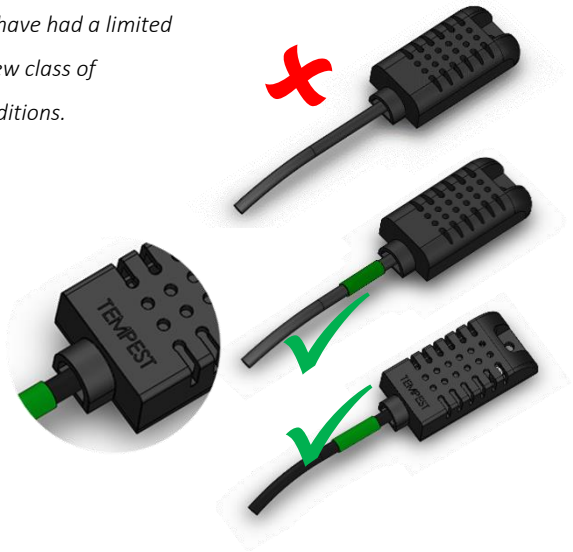
In certain circumstances, the DEC User Interface may display the message SAFE MODE. This can happen if the Humidity sensor stops reporting, or reports an extreme value, indicating the probability of a sensor error. This situation may arise either because of a faulty sensor* or in conditions of extremely high absolute humidity.

In SAFE MODE, the normal operation is temporarily suspended, and the enclosure works to return the internal environment to a condition from which normal operation may be resumed.

SAFE MODE is SAFE! It indicates that attention may be needed, but not that your equipment is at risk

Safe Mode and Sensors

** Some of the temperature/humidity sensors shipped before mid-2017 have had a limited operational life in harsher conditions. Tempest has since developed a new class of capacitive sensor that is far more resilient, especially in demanding conditions.*



The newer sensors (2018-21) have:

a) A piece of green tape on the sensor cable

And

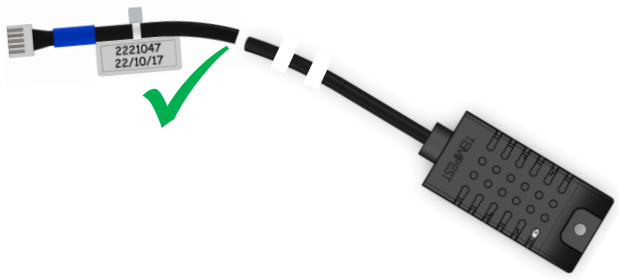
b) TEMPEST logo on the plastic sensor case

***OR** (from 2022):*

c) A blue tape at the connector end of the cable

And

d) A serial number/date code label

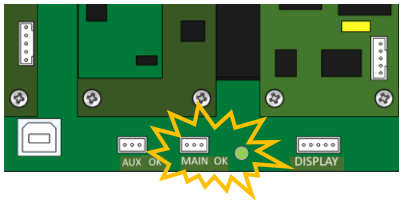


Safe Mode – What to do:

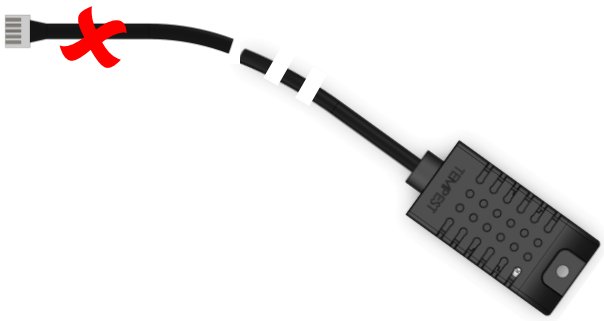
If you see **SAFE MODE** on your User Interface Display:

1. Check the temperature/humidity sensor:

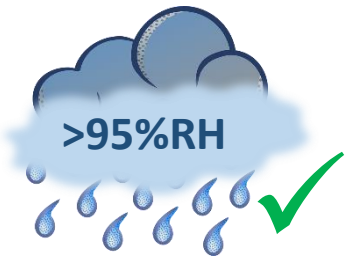
    a. Check that the sensor cable is not damaged and that it is plugged in to the header on the DEC Mother board labeled MAIN. The OK status LED should be lit.



    b. If the sensor cable does NOT have a date code/serial number next to the plug, contact Tempest for a free-of-charge replacement. If you have more than one enclosure, we suggest replacing the sensors on ALL your enclosures.



    c. Check the actual climate conditions – could the absolute humidity be close to 100%? If it is, SAFE MODE is operating correctly, and all is well.



DEC4 Firmware Updates

From time to time Tempest may introduce new DEC4 firmware for feature enhancements and bug fixes. Please note that the main System Control Board (SCB) and the various optional daughter boards each have their own firmware, and it will be good practice to update all firmware in an enclosure for optimal performance and interoperability.

- System Control Board firmware may be updated DIRECTLY using JESE JUST software and a USB cable, or INDIRECTLY, over an RDM network, using JESE GetSet software and a JESE RDM-TRI interface.
- Fan board firmware is extremely simple and is unlikely to require updating.
- RS485 Board (51.485) firmware may be updated over an RDM network, using JESE GetSet software and a JESE RDM-TRI interface.

All required files are available for download at https://www.tempest.biz/tech-support/

Direct Firmware Update (System Control Board only)

<u>Requirements</u>

Windows Laptop / PC, Windows XP through Windows 10 A standard USB A to B cable

Latest version of JUST application (download from https://www.tempest.biz/tech-support/)

A copy of the firmware file to upload (download from https://www.tempest.biz/tech-support/)

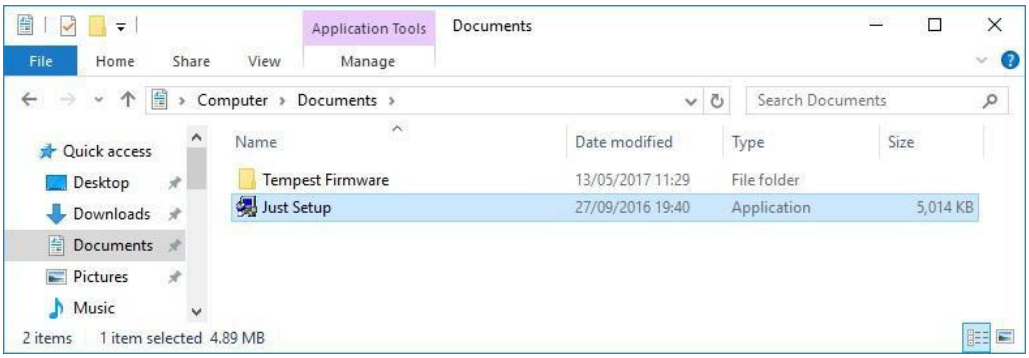
Powered Target DEC4 SCB

<u>Preliminaries</u>

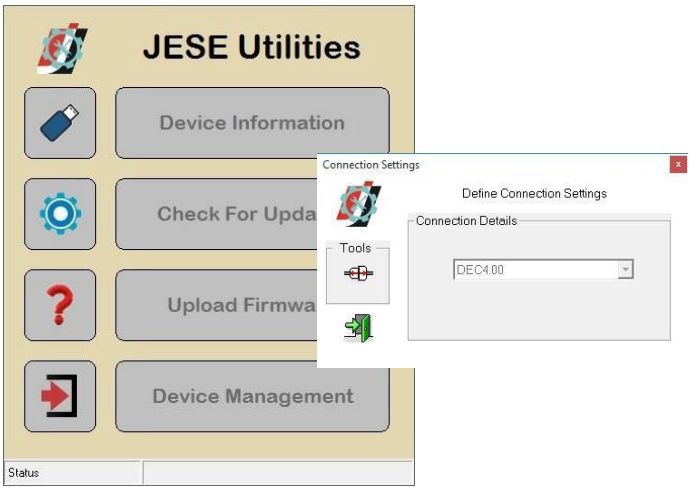
1. Power up the target DEC4 System Control Board and connect the USB Port to the PC or laptop.

2. If not already installed, install the latest version of JUST. ***IMPORTANT: If this is the first time using JUST, the PC***

MUST be connected to a live System Control Board for the installation to complete correctly.

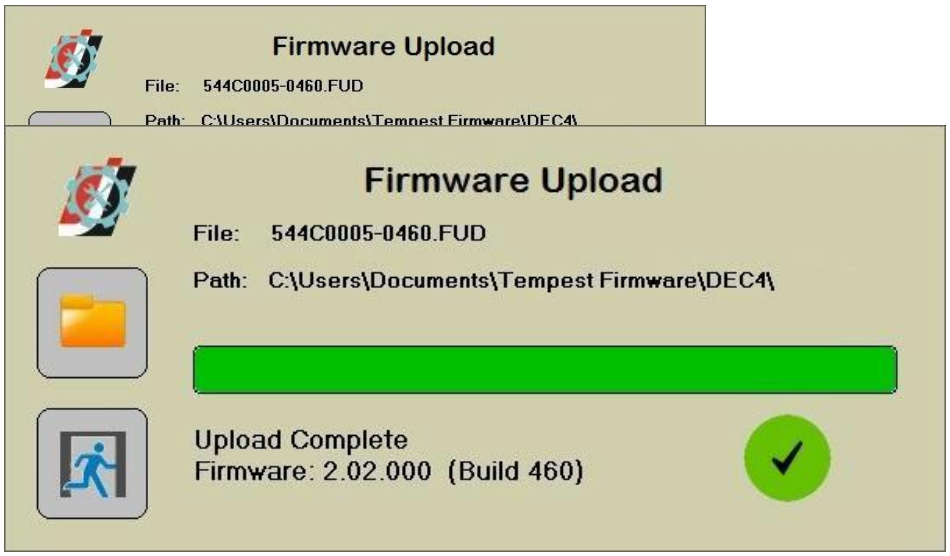


3. Run JUST and select the top left USB connection Icon. Select the DEC4 from the Connection Details option and click the connect/plug Icon. Having connected, close the connection window.



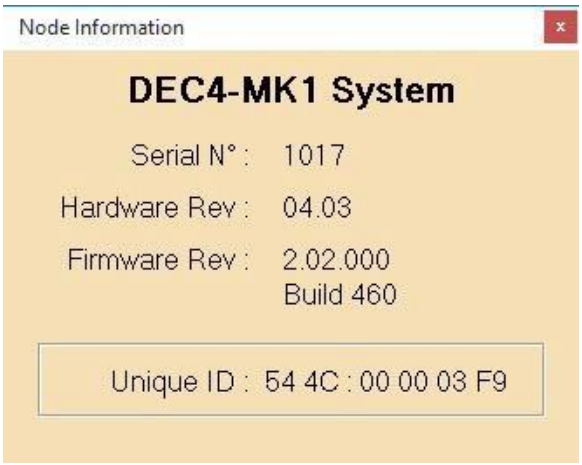
4. From the main window, select the ‘Upload Firmware’ option. Select the file Icon and navigate to the firmware file to upload

5. On selection, the firmware upload will begin and run until complete.



6. On completion of the upload, dismiss the upload window and return to the main window.

7. The details of the SCB and firmware version may be viewed and verified by selecting the 'Device Information' option



8. Close the application and disconnect the USB Cable from the SCB

- END -

Indirect Firmware Updates

Requirements

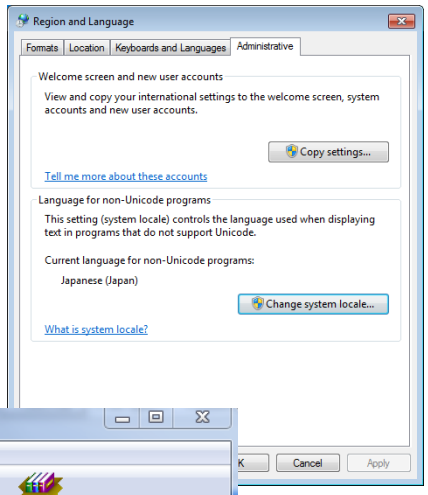
Windows Laptop / PC, Windows XP through Windows 10

A JESE RDM-TRI or RDM-TXI interface and USB connection (available from Tempest).

An installed version of the JESE GetSet RDM configuration utility.

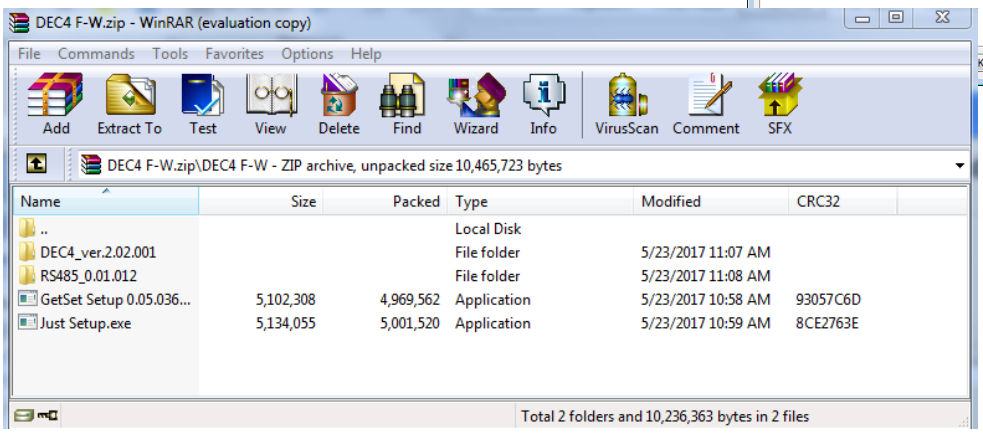
A copy of the firmware file(s) to upload, available for download from www.tempest.biz/tech_support.

Powered Target DEC4 with 51.485 RS485 communication interface card.

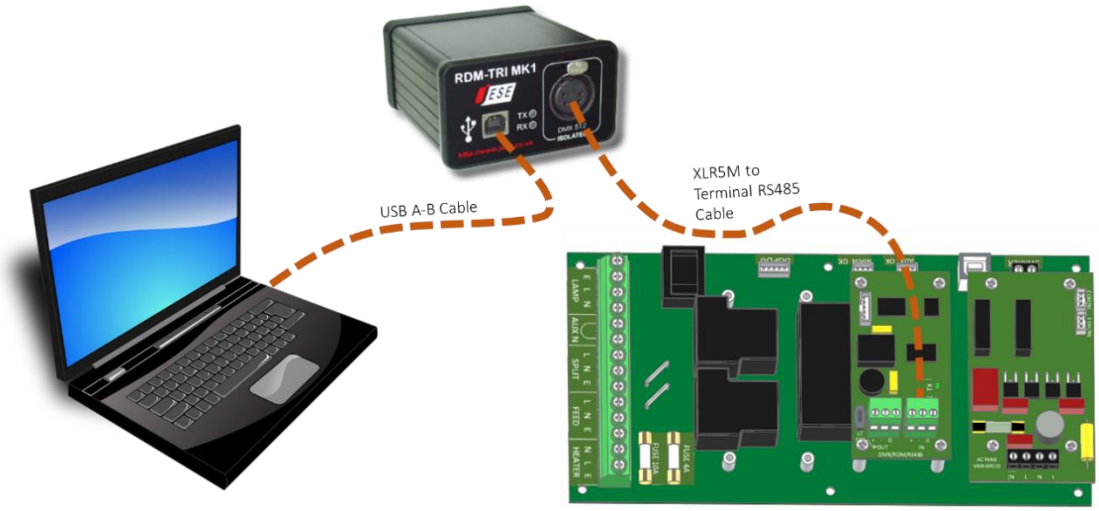


Installation Procedure

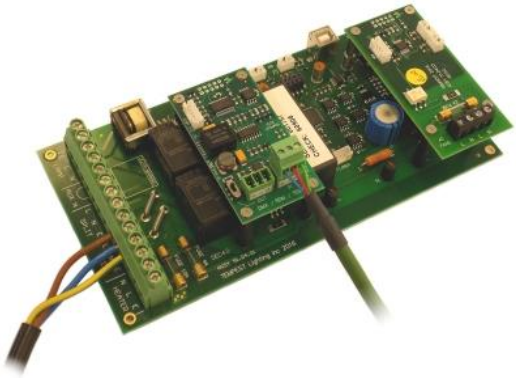
1. If not already installed, install a copy of GetSet. *To ensure that the correct USB drivers are loaded, the software should be installed and the PC/Laptop re-started before connection to an RDM-TRI.*
2. If using an Asian character set, go to control panel and select Region and Language. Ensure input locale for non Unicode programs is set to a non Asian language



3. Connect your RDM-TRI (or RDM-TXI) in to your PC and connect to the RS485 connection on the DEC4 communications board with the fly lead, as shown below.

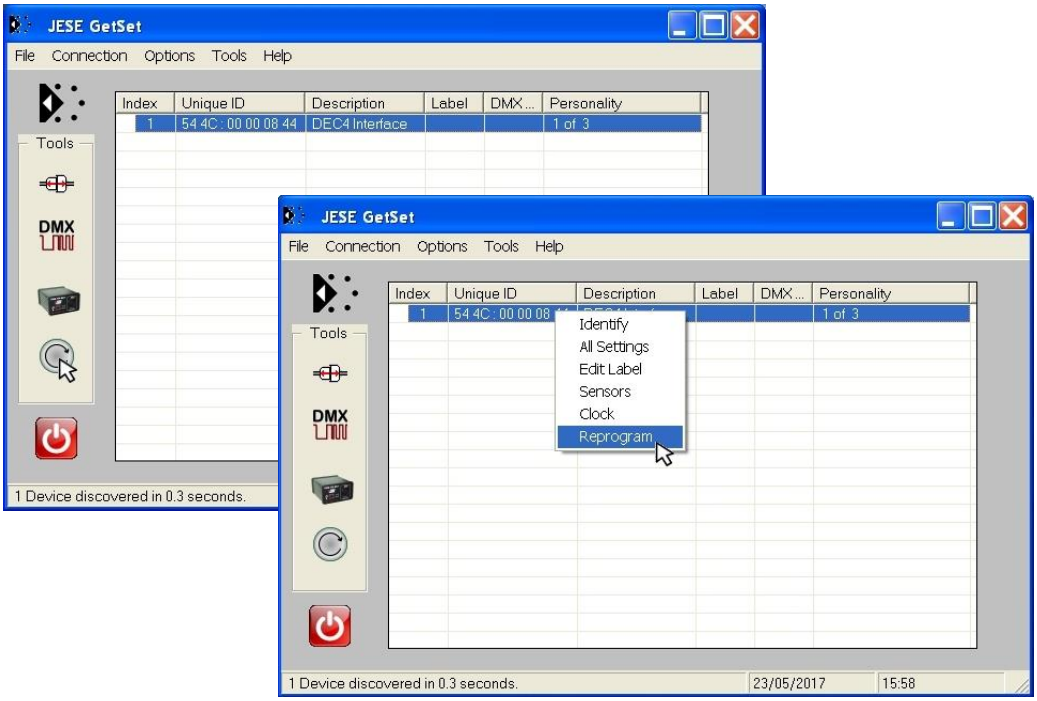


4. Power up the target SCB, ideally with mains power, or alternatively, with a USB power adaptor connected to the USB Port on the SCB.

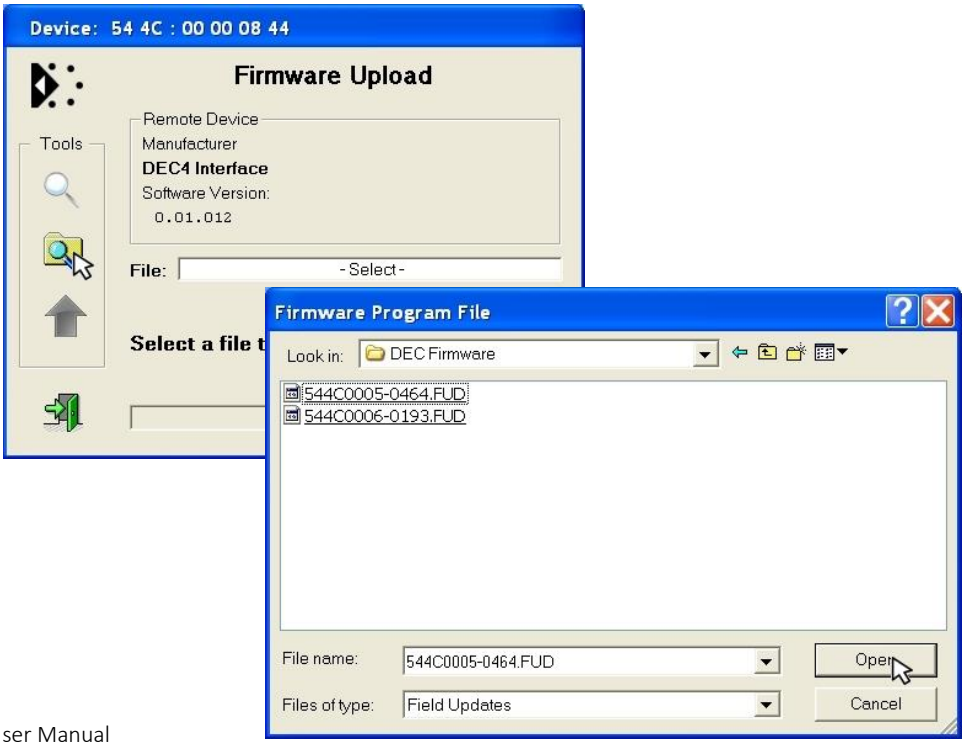


5. On older revisions of DEC Firmware, if the elected DEC 'DATA MODE' is set to 'RS485 TEMP', select 'RDM MONITOR' mode using the DEC user display. On more recent revisions of Firmware, the appropriate mode will be automatically selected.
6. Open the GetSet application, connect to the RDM-TRI and discover the DEC. To run discovery, click the Icon indicated below

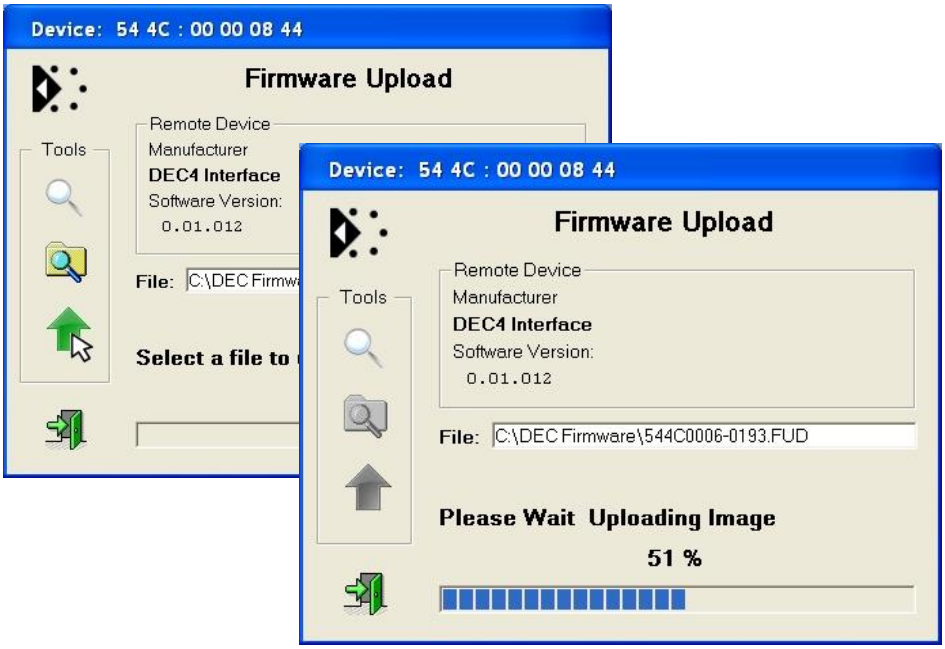
7. Right click on the highlighted item in the list view and select ‘Reprogram’ from the popup menu. This will open the firmware upload tool.



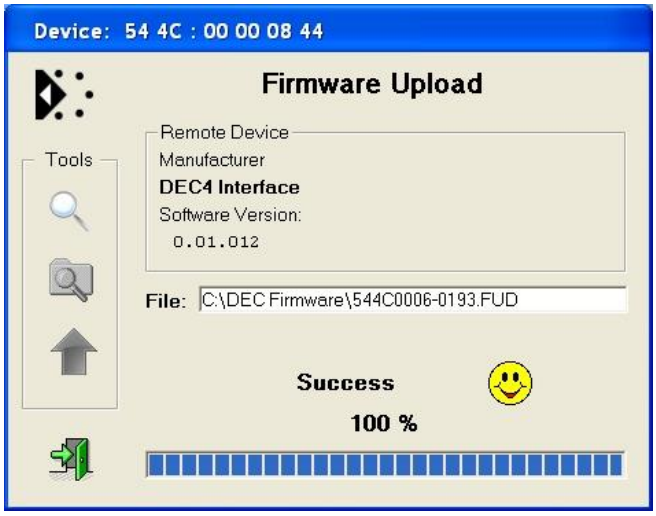
8. In the Firmware upload handler, search for a file to upload by clicking the file icon. Find and select the file to load and click the Open button.



9. On returning to the File upload tool window, select the green upload arrow to initiate the upload process. The upload will the start.



10. On successful completion of upload and restart, the firmware upload is complete.



Repeat from stage 8 to 11 for each additional file to upload.

On completion of the upload, dismiss the upload window and return to the main window.

Close the application and disconnect the USB Cable from the SCB

Important:

If the Tempest enclosures are connected to an RDM interface or controller, set the DATA MODE for each enclosure as follows:

RDM MONITOR ONLY	To view status information over RDM
RDM + CONTROL	To monitor and over RDM and control the Lamp/Projector relays via DMX

If the enclosures are connected to an Ethernet network for monitoring using TEMP (Tempest Equipment Management Protocol) then the appropriate mode is RDM MONITOR ONLY.

Routine Maintenance

Check the following every six months:

Clean Port Glass

Clean port glass using a window cleaning fluid or detergent. Use a soft, lint free cloth.

Check Filter

In most cases the filter will be good for 1-2 years. If the filter becomes clogged the temperature inside the enclosure will start to rise. This is an indication that the filter must be changed.

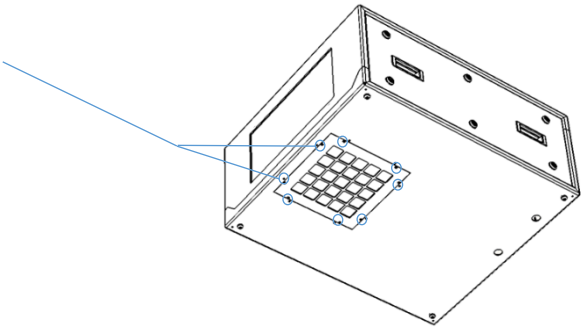
Part Numbers:

51.HF.11 Blizzard 050, 100 Replacement Filter

51.HF.15 Blizzard 150 Replacement Filter

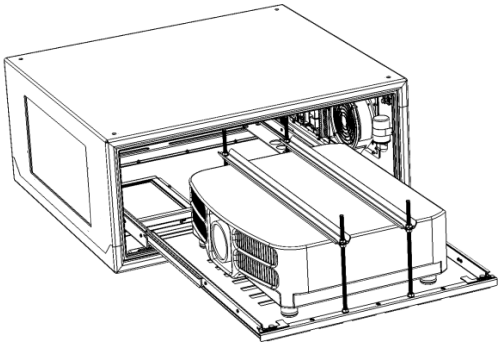
To replace filter from below

1. Remove the 8 filter clamp screws.
2. The filter will drop out.
3. Replace filter and filter clamp.

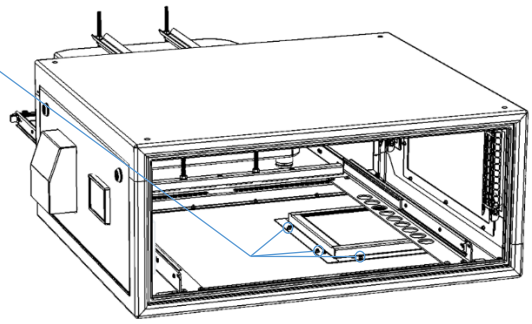


To replace the filter from inside the enclosure

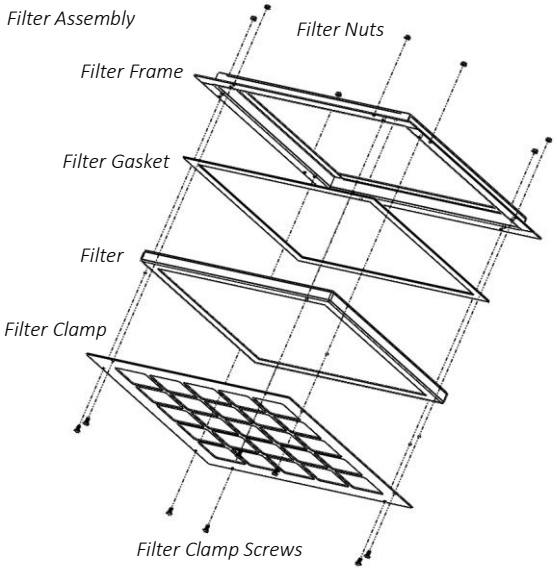
1. Remove both side panels
2. Slide the projector tray out (projector Slide models), OR:
3. Remove the projector (fixed mount models)



4. Remove the eight M4 nuts holding the filter assembly



5. Remove the filter clamp screws
6. Replace the filter and filter clamp
7. Replace the filter assembly



Check Temperature/Humidity Sensor

If the sensor above the port glass is defective, the controller may not operate correctly. A defective sensor will result in one of three messages appearing on the DEC user interface.

If you see any of these messages, contact Tempest for a replacement sensor.

RH: 5%

RH: 100%

RH: ####

For After Sales Support

Contact your Tempest dealer or email info@tempest.biz

Troubleshooting

Projector does not have power:	1. Check Projector power switch 2. Check projector is plugged into DEC4 projector outlet 3. Check that enclosure feed circuit is on 4. Check DEC4 User Interface leds are on. If feed circuit is on and UI leds are off, check feed wiring to DEC terminals and meter DEC4 projector outlet for power 5. If UI lamp led is on and DEC4 projector outlet is live, there is a projector fault.
Enclosure overheats:	1. **Is the projector connected to the DEC4 projector receptacle?** If the projector is powered independently the controller has no way to know when to turn on the exhaust fans! 2. Is the filter clogged or obstructed? 3. Check that the Fan led on the UI is on when the projector is running. If not, then the projector is probably not connected to the DEC (see 1). 4. If the fan led is on, check that the fan is running. If not, check fan wiring. If wiring is ok, fan may be faulty. 5. Check the UI display for RH (relative humidity) message. If display reads RH 5%, RH 100%, or RH###, there is a sensor fault. Contact Tempest for a replacement sensor.
Dirt/Debris inside enclosure	1. Filter is either missing or damaged? 2. Filter is not properly seated 3. Side panels or back door is not firmly latched
Water in enclosure	1. Check the drain holes in the bottom of the enclosure. If they become blocked, and water that gets in cannot escape. 2. Check seals around side panels and back door
Fan LED is on but fans do not operate	The exhaust fan is protected by a 20mm 4A slow-blow fuse on the DEC4 motherboard, and a secondary fuse on the fan board. In very exceptional cases it is possible that either fuse could fail. Check visually. The fuse is protected with a clear resin sealant and soldered to the circuit board. With care, you can de-solder the fuse and replace it, but we recommend replacing the DEC4 motherboard to maintain the integrity of the board's conformal coating.
Heater LED is on but heater does not operate	The heater is protected by a 20mm 10A slow-blow fuse on the DEC4 motherboard. In very exceptional cases it is possible that it could fail. Check visually. The fuse is protected with a clear resin sealant and soldered to the circuit board. With care, you can de-solder the fuse and replace it, but we recommend replacing the DEC4 motherboard to maintain the integrity of the board's conformal coating.
None of the above?	Contact info@tempest.biz

Warranty

INSPECTION/WARRANTY/RETURNS.

A. Customer, at its sole expense, shall inspect all Goods promptly upon receipt and accept all Goods that conform to the specifications or catalog. All claims for any alleged defect in or failure of the Goods or Seller's performance to conform to the Contract, capable of discovery upon reasonable inspection, must be set forth in a written rejection notice detailing the alleged non-conformity, and be received by Seller within thirty (30) calendar days of Customer's receipt of the Goods. Failure by Customer to notify Seller of the alleged non-conformity within thirty (30) days will be conclusive proof that the Goods have been received by Customer without defects or damage, and in the quantities specified on the bill of lading and shall constitute an irrevocable acceptance of the Goods and a waiver of any such claim in connection with the Goods.

B. Seller warrants to Customer only that the Goods will be free from defects in material and workmanship at the time of delivery and, subject to the exceptions and conditions set forth below, for the following period (the "Warranty Period"): twenty four (24) months from the date of shipment by Seller. Seller may provide additional years of warranty coverage beyond 24 months, at the rate of 2.5% of the net sale price per year, up to a total of three additional years' coverage beyond the standard 24 month warranty period. Seller will remedy a defect as set forth in paragraph 7 D, below, (the "Warranty"). The Warranty is subject to each of the following exceptions and conditions:

1. Customer must promptly (and in all events within the Warranty Period) notify Seller of any alleged defect in a written notice (the "Notice") which shall set forth the quantity, catalog number, finish, original purchase order number, Seller's invoice number on which Goods were originally billed and a statement of the alleged defect, along with digital photographs showing such defects where feasible.

2. The Warranty shall not apply: (i) to any claimed defect that was capable of discovery upon reasonable inspection and deemed to be waived under paragraph 7 A, above; (ii) to any Goods that have been subject to misuse, abnormal service or handling, or altered or modified in design or construction; (iii) to any Goods repaired or serviced by any person other than Seller's authorized service personnel or to Goods installed other than according to installation instructions, or (iv) with respect to normal wear and tear. Seller warrants materials and finishes to customary commercial standard and makes no warranty whatsoever to cover minor imperfections of finish not affecting the performance of the Goods.

3. Seller makes no Warranty with respect to parts or components that are not the product of Seller, and specifically makes no warranty whatsoever for equipment housed inside enclosure products manufactured by Seller.

4. The Warranty is Seller's exclusive warranty with respect to the Goods. Seller makes no warranties, guarantees or representations, express or implied, to Customer except as set forth in this paragraph 7. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR USE OR FOR A PARTICULAR PURPOSE, ARE HEREBY EXCLUDED AND DISCLAIMED.

C. Seller will accept the return of Goods properly rejected under paragraph 7 A, above, or as to which Notice of an alleged breach of Warranty has been timely given and such Goods may be returned to Seller, freight prepaid, but only upon Customer's receipt of Seller's written return material authorization ("RMA") and shipping instructions. The RMA shall be void if the Goods are not received within 45 days after issuance of the RMA. No deduction or credit in respect of any rejected or returned Goods shall be taken until Customer has received Seller's further written deduction or credit/authorization following Seller's inspection to confirm nonconformity or defect. Seller will charge to Customer any and all costs incurred by Seller in connection with the handling, shipping, inspection and disposition of any returned Goods that are determined by Seller not to have been nonconforming upon Delivery or as to which the warranty hereunder is not applicable.

D. UPON ANY PROPER RETURN PURSUANT TO PARAGRAPH 7C, ABOVE, WHETHER IN CONNECTION WITH A REJECTION OF GOODS OR AN ALLEGED BREACH OF WARRANTY AND BASED UPON THE CONDITIONS SET FORTH IN THIS PARAGRAPH 7, SELLER AGREES THAT IT WILL, AS THE SOLE AND EXCLUSIVE REMEDY UNDER THE CONTRACT OR OTHERWISE, FOR ANY NONCONFORMITY OR BREACH OF WARRANTY, AND AT SELLER'S SOLE ELECTION: (i) REPAIR SUCH GOODS; OR (ii) REPLACE SUCH GOODS.

NOTE: All sales are subject to Tempest Lighting, Inc. Standard Terms and Conditions (Standard Terms). In the case of any discrepancy between the foregoing and Standard Terms, Standard Terms shall prevail. Download Standard Terms here.

Appendix – TEMP Protocol

AVAILABLE TO SPECIAL ORDER

Tempest can optionally provide a firmware load that facilitates TEMP over RS485, suitable for interfacing to an Ethernet adapter. TEMP is a lightweight proprietary ASCII based protocol, intended for rapid integration into management systems. With TEMP and a suitable RS485 to Ethernet adaptor connected to the DEC DMX connectors, your DEC may be configured and monitored over an IP network.
Please contact factory for ordering information.

Physical Layer

1. EITHER: Use a 51.EN Ethernet daughter board plugged directly to the DEC4 motherboard, connected to your TCP/IP network.
2. OR: Use a 51.485 RS485 daughter board on each of a number of DEC4 motherboards, and use one of the convertors listed below to bridge to your TCP/IP network.

   Suitable Converters include:

   http://gridconnect.com/rs485-ethernet.html
   http://www.audon.co.uk/lan232/ENET485-POE.html
   http://uk.rs-online.com/web/generalDisplay.html?id=brainboxes

Developer's Guide

Download the Developer Guide from www.tempest.biz/tech-support.